

ChartMaker® Clinical Release Notes

ChartMaker® 2018.2 (fv6.5.0)

Important Notifications

- Upgrade from Microsoft Server 2008 and Windows 7 Since January 2020, your Windows 7 workstations and Microsoft 2008 Servers are no longer supported. Even with security patches, <u>problems may still arise</u> if you choose not to upgrade. In addition, your workstations are not HIPAA compliant. To avoid these issues, contact our <u>Technical Services Department</u> today.
- SQL Server 2016 & the ChartMaker 2018.2 (File Version 6.3.3) Upgrade Beginning with ChartMaker 2018.2 (File Version 6.3.3) Upgrade, a warning message will appear upon the completion of the upgrade regarding the transition of the ChartMaker Medical Suite to using SQL Server 2016, for those offices where an automated upgrade to SQL Server 2016 was not possible. See the figure below. If you are receiving this message, to avoid potential issues and to ensure your system remains HIPPA compliant, it is important to contact either STI Hardware Helpdesk, or your software vendor, to review your options.

ChartMaker Medical Suite: Processing	
Completed	S
Upgrade Completel Use Next button to finish up	
This version of the Medical Suite has been certified to run on SQL Server 2016 but SQL Server 2016 cannot be automatically installed on your server for one of three reasons; either your server's operating system is incompatible, or you have Workgroup, Standard, or Enterprise edition, or this is a new install. The Medical Suite will continue to run on SQL Server 2008 R2, but on 7/9/2019, Microsoft will stop issuing security patches for SQL Server 2008 R2. After that date, SQL Server 2008 R2 may no longer support HIPAA compliance. Please contact either the STI Hardware Helpdesk, or your hardware support vendor to review your options.	
Preparing to install STI Update Service. (11:30)	
Finished installing HDS Service. (11:30) Preparing to install HDS Service. (11:29)	
STI Mobile Service installed successfully. (11:29)	-
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ChartMaker Medical Suite SQL Server 2016 Warning

Added Features

Facesheet – Problem/Diagnosis List – The tooltip that appears when hovering over a diagnosis in the Facesheet
has been updated to include an (HCC) indicator after the description for diagnoses that are mapped to an HCC
(Hierarchical Condition Categories) code. See Figure 1. This will provide consistency on how these diagnosis codes
are displayed and allow you to easily identify these types of codes.



Figure 1 – Facesheet – Problem/Diagnosis List

- The ID Tab Patient In conjunction with the new Patient Reminder Module features that allow you to import and export recall information to RevSpring in Practice Manager (in version ChartMaker 2018.2 fv 6.4.8), the **Reminder Preference** field found in the Patient section of the ID Tab has been removed to avoid confusion on how the reminder preferences are configured for appoints and recalls.
- The ID Tab Patient The Patient section of the ID tab has been updated with a No Email Available option, next to the Email Address field, that allows you to indicate if a patient does not have an email option available to them. See Figure 2. When the No Email Available option is checked, the Email Address field will be grayed out and disabled. Likewise, if this option is checked in Clinical, when accessing the patient in the Patient screen in Practice Manager the corresponding No Email Available option will be checked and the Email field will be grayed out and disabled, and vice versa.

Chart # Salutation	First Name Middle	Name Last Name	Suffix
10011	John D	Doe	
Mailing Address	Exempt from Reporting	Signed Privacy Disclosur	e Consent
63 Main Street		Restricted Chart	Authorized Users
		Social Security	Status
City	State ZIP	213-21-3213	Active
Syracuse	NY 13219	Birth Sex Male	~
Email Address	✓ No Email Available	Birth Date Time	
		02/19/1972 12:00 AM	
Advance Directives	Additional Info	Age: 48 years	
		□ □ Multiple Birth □	Birth Order
Confidentiality	Isolation	Marital Sta	atus
?	▼ ?	▼ ?	•
Race	Language	Ethnicity	
	~	•	~
Primary Home			
(215) 400 1510	()		Edit Numbers

Figure 2 – The ID Tab – Patient

Added Features (continued)

 The ID Tab – Physician Role – The Physician Role section of the ID tab has been updated to display the phone and fax numbers of the selected physicians, and will automatically be updated when these numbers are changed in the Provider or Referring Provider areas of the system. See Figure 3.

Physician's Role				
Name	Role	Phone Number	Fax Number	Comments
John Doe	Attending	(315)488-1518	(315)488-6767	Some comments
Add Edit Dele	te			

Figure 3 – ID Tab – Physician's Role

Likewise, when adding or editing physicians, the **Please Select a Physician** section of the **Physician Role** dialog has been updated so that all providers/referring providers will now have their applicable IH Code allowing you to easily recognize and select the correct physician. See Figure 4.

Do note that some legacy physicians will not be automatically updated if a provider and referring provider have the same IH Code, and the exact First and Last name; or, if the First and Last name does not match either record for the provider or referring physician. To correct this issue, these types of legacy providers will need to be deleted and the correct physician added.

nysician's Rol	e	_	
Please Selec	t a Physician		
John Doe (JD Jane Doe (JA Anne Doe (Al Provider One) D))) (1)		
Please Selec	t a Role		
Code	Description		^
ATD	Attending		
BI	Billing		
со	Consulting		
COV	Covering		
н	Hospital		~
Add Comments			
Some comme	ıts		^
			~
	Save Cance	!	

Figure 4 – Physician's Role

Added Features (continued)

- The Note Tab Order Procedure Immunizations The program has been updated to ensure that the latest CVX codes and CVX mappings, MVX codes and MVX mappings, Manufacturers, and NDC codes, per the latest CDC guidelines, are used for immunization procedures.
- **Updox Faxing** The system has been updated to allow you to use the Updox Faxing functionality without having to meet operating system requirement of Windows 10 (or above) for PCs and laptops, and Windows Server 2016 (or above) for servers. Specifically, this allows users of Windows Server 2012R2 to utilize the Updox Faxing functionality. Do note, that this requires additional configuration for computers not using Window 10 (or above) or Windows Server 2016 (or above). Contact Software Support for further information on this new functionality, as well as to configure your applicable PCs, laptops, and servers.

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ChartMaker® Practice Manager Release Notes

ChartMaker[®] 2018.2 (fv6.5.0)

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Completed	$\overline{\mathbf{S}}$
Lograde Coronletel Use Maxt buttow to finish up Server WARNING Server This version of the Medical Suite has been certified to run on SQL Server 2016 but SQL Server 2016 cannot be automatically installe on your server for one of three reasons; either your server's operating system is incompatible, or you have Workgroup, Standal or Enterprise edition, or this is a new install. The Medical Suite will continue to run on SQL Server 2008 R2, bu on 7/9/2019, Microsoft will stop issuing security patches for SQL Server 2008 R2. After that date, SQL Server 2008 R2 may no long support HIPAA compliance. Please contact either the STI Hardware Helpdesk, or your hardwas support vendor to review your options. ******END OF WARNING***** Prinshed installing HDS Service. (11:30) Finished install STI Update Service. (11:30) Finished install HDS Service. (11:30) STI Mobile Service installed successfully. (11:29)	ed Ind, ut ger are

ChartMaker Medical Suite SQL Server 2016 Warning

Clinical

Clinical – Immunization – The program has been updated to ensure that the latest CVX codes and CVX mappings, MVX codes and MVX mappings, Manufacturers, and NDC codes, per the latest CDC guidelines, are used for immunization procedures.

Patient

Patient – Additional Information – The Additional Information section of the Patient screen has been
updated with a No Email Available option, next to the Email field, that allows to indicate if a patient does not
have an email option available to them. See Figure 1. When the No Email Available option is checked, the Email
field will be grayed out and disabled. Likewise, if this option is checked in Patient screen in Practice Manager,
when accessing the patient in the ID tab in Clinical the corresponding No Email Available option will be checked
and the Email Address field will be grayed out and disabled, and vice versa.

2 Additional Information		48	
Birth Sex: M 💌	DOB:	02/19/1972	SSN: 213-21-3213
Mar Status: 📃 👻	Emp Status:	-	Employer:
Pat Status: 1 💌	Fin Status:	•	🔲 Multiple Birth
Race:		~	Birth Order:
Language: 🗨	Ethnicity:		~
Alternate Account #:			Signed Privacy Disclosure
Email:		V	🖣 No Email Available

Figure 1 – Patient – Additional Information

Payment

 Payment – Review Payments – The Filter Options section, of the Review Payments subtab in the Payment screen, has been updated with Charge End Date filter option that allows you to enter a From and To date to filter payments for a chart end date range. See Figure 2. Likewise, to better clarify the date options for filtering the payment information, the Date Paid fields has been updated to Payment Date, and the Date Entered field has been updated to Payment Date Entered.

S Payment	l					
Account #: 10011 66 Jo	ohn D Doe	Pat. Status: 1	Fin. Status:	Practice: Fictional	Physicians	Balance View Family Links
1 Make a Payment 2 Review Payments 3 Enter Credits						
Filter Options	Payment Date:	Payment Date Entered:	Chame End [Date: • An	y Payment Type	
Check #:	From: 07/13/2012	From: / /	From: / /	C Ins	urance 66	Notes
Case: <all></all>	To: 10/13/2020	To: //	To: / /	C Cre	dit	Find Now
Sel Charge End Date Procedure	Charge Date Paid	Allowed Deductible Paid	d Type W	/riteOff Code	Who Paid Balance	Adj. Group Adj. Reason Adj. Amou N

Figure 2 – Payment – Review Payments – Filter Options

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