

ChartMaker® Clinical Release Notes

ChartMaker® 2022.1 (fv6.7.3)

Important Notifications

- Upgrade from Microsoft Server 2008/2012 and Windows 7/8 Since January 2020, your Windows 7/8 workstations and Microsoft 2008 Servers are no longer supported. Likewise, support for Windows 8.1 will end on January 10, 2023, and support for Windows Server 2012/2012R2 will end on October 10, 2023. Even with security patches, problems may still arise if you choose not to upgrade. In addition, your workstations are not HIPAA compliant. To avoid these issues, contact our Technical Services Department today.
- SQL Server 2016 & the ChartMaker 2018.2 (File Version 6.3.3) Upgrade Beginning with ChartMaker 2018.2 (File Version 6.3.3) Upgrade, a warning message will appear upon the completion of the upgrade regarding the transition of the ChartMaker Medical Suite to using SQL Server 2016, for those offices where an automated upgrade to SQL Server 2016 was not possible. See the figure below. If you are receiving this message, to avoid potential issues and to ensure your system remains HIPPA compliant, it is important to contact either STI Hardware Helpdesk, or your software vendor, to review your options.

Completed
Increade Completel Use Next button to fixish un ******WARNING****** This version of the Medical Suite has been certified to run on SQL Server 2016 but SQL Server 2016 cannot be automatically installed on your server for one of three reasons; either your server's operating system is incompatible, or you have Workgroup, Standard, or Enterprise edition, or this is a new install. The Medical Suite will continue to run on SQL Server 2008 R2, but on 7/9/2019, Microsoft will stop issuing security patches for SQL Server 2008 R2. After that date, SQL Server 2008 R2 may no longer support HIPAA compliance. Please contact either the STI Hardware Helpdesk, or your hardware support vendor to review your options. ****END OF WARNING***** Finished installing HDS Service. (11:30) Finished installing HDS Service. (11:30)
support vendor to review your options. *****END OF WARNING ****** Infisition install STI Update Service. (11:30) Finished installling HDS Service. (11:30)
Preparing to install HDS Service. (11:29)

ChartMaker Medical Suite SQL Server 2016 Warning

Added Features

- The Note Tab Order Procedure Immunizations The program has been updated to ensure that the latest CVX codes and CVX mappings, MVX codes and MVX mappings, Manufacturers, and NDC codes, per the latest CDC guidelines, are used for immunization procedures.
- The Note Tab Order Procedure The program has been updated so that whenever a procedure order (lab, test, or image) is entered, all diagnoses selected for that order (up to 5) will print and/or be displayed on the order form.
- System Tables Order Sets The Order Set Template dialog, accessed when creating a new order set or editing an order set in the Order Set List dialog, has been updated with an Immunizations section that allows you to configure immunization procedures for an order set. See Figure 1. Immunization procedures can be added to the order set by clicking the corresponding Add button, and then searching for and selecting the applicable immunization procedure in the Immunization Search dialog. This works in a similar manner as adding Labs, Tests, and Imaging procedures to an order set. Once added, an immunization can be removed from the order set, if needed, by highlighting the immunization procedure, and clicking the Remove button.

When an order set contains an immunization procedure, and a linked diagnosis code for the order set is selected in a chart note, the immunizations associated with the order set will be added to the fist procedure checklist in the note that is tagged as an immunization type. If there is not a procedure checklist tagged as an immunization swill be added to the first procedure checklist regardless of type. Also, the linked diagnosis code that triggered the order set will be automatically associated with the applicable immunization procedures.

et iemplate					- []
Order Set Name Hyper	rtension		Global On	der Set		
Labs						
Description	In	House	Prompts Warnings	Send To	Δdd	
Lab Procedure		\checkmark		John D Doe 🗸 🗸		
					Remove	-
Tests					-	
Description	In	House	Prompts Warnings	Send To	Δdd	
Test Procedure		\checkmark		John D Doe $$		
					Remove	
Imaging					-	
Description	In	House	Prompts Warnings	Send To	Add	
Image Procedure		\checkmark		John D Doe 🗸 🗸		
					Remove	
Immunizations		_				_
Immunizations Description	Pro	rompts Wan	nings]	
Immunizations Description Immunization Procedure	Pro	rompts Wan	nings		Add	
Immunizations Description Immunization Procedure	Pro	rompts Wan	nings		Add	
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Immunizations Description Immunization Procedure	Pre	rompts Wan	nings		Add Remove	
Immunizations Description Immunization Procedure Machaetics Description Azor	Pre	rompts Wan	nings		Add Remove	
Immunizations Description Immunization Procedure Mathematication Procedure Description Azor	Pre	rompts Wan	nings		Add Remove Add Remove	
Immunizations Description Immunization Procedure Description Azor Refemals	Pre	rompts War	nings		Add Remove Add Remove	
Immunizations Description Immunization Procedure Modeling Description Azor Referrals Name	Pro	rompts Wan	nings		Add Remove Add Remove	
Immunizations Description Immunization Procedure Description Azor Referrals Name Anne Doe	Pro Address 4312 W Ge	rompts Wan	nings		Add Remove Add Remove	

Figure 1 – Order Set Template

Added Features (continued)

- System Tables Modifier The system has been updated so that whenever a modifier is deleted in the Modifier dialog (Administration > Transaction Tables > Modifier) in Practice Manager, it will also be removed in the Modifier dialog (Edit > System Tables > Modifier) and will not be included in the Charge Items dialog and any Procedure Checklists. However, the removed modifier will remain in any legacy note output where the modifier was selected before it was deleted. Likewise, if a modifier is deleted in the Modifier dialog in Clinical, it was also be removed from the Modifier dialog in Practice Manager.
- Template Editing Procedure Checklists The Mark Checklist As drop-down list, in the Procedure Checklist Properties dialog, has been a Procedure Checklist, when creating a new order set or editing an order set in the Order Set List dialog, has been updated with a new Immunizations option that allows you to tag a procedure checklist as Immunizations. See Figure 2.

Procedure Checklist P	roperties		x
			_
Heading	HEALTH MAINTENANCE:	Hide O	utput
Procedures Ordered		Del.	Conj.
End of List	In Columne 2	-	
Mark Checklist As	Immunizations	~	
<u>telp</u>	☐ Images ✓ Immunizations	́рк	Cancel
	Labs		
	Medical History	v	
		.::	

Figure 2 – Procedure Checklist Properties

• **Updox Faxing** – The system has been updated so that unfinalized custom forms (.FORM) can now be electronically faxed. When selecting unfinalized custom forms via the Organizer, a warning pop-up message will no longer appear indicating that these types of documents cannot be faxed. Likewise, when selected, the unfinalized form will appear in the Documents to be Faxed section of the Updox Faxing dialog and can be selected to faxed in the same manner as other supported document types.

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ChartMaker® Practice Manager Release Notes

ChartMaker[®] 2022.1 (fv6.7.3)

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hartMaker Medical Suite: Proce	ssing		
ompleted		8	
Ingrade Completel Lise Next button t	o finish un		
Construction of the Medical Suite has Server 2016 but SQL Server 2016 can on your server for one of three reason operating system is incompatible, or yo or Enterprise edition, or this is a new in The Medical Suite will continue to run on 7/9/2019, Microsoft will stop issuir Server 2008 R2. After that date, SQL support HIPAA compliance. Please contact either the STI Hardwa support vendor to review your options Server 10.00 kin Services	been certified to run on SQL noto be automatically installed s; either your server's un have Workgroup, Standard, tstall. on SQL Server 2008 R2, but ig security patches for SQL Server 2008 R2 may no longer re Helpdesk, or your hardware		
****END OF WARNING***** Inisned installing 5 to opdate pervice	. [11.30]		
Preparing to install STI Update Servic Finished installing HDS Service. (11:3	e. (11:30) 0)		
Preparing to install HDS Service. (11:2 STI Mobile Service installed successfi	29) ullv. (11:29)	T	

ChartMaker Medical Suite SQL Server 2016 Warning

Add-Ins

 Insurance Billing – Billing Configuration – The Diagnosis Print Method field, in the Maintain Billing Preferences dialog (Add-Ins > Insurance Billing > Billing Configuration), has been updated so that the labels for third (Primary/Secondary ICD-10 Codes) and fourth (Primary ICD-10 Code Only) options indicate ICD-10 Codes. See Figure 1. In previous versions, it was mislabeled as ICD-9 Codes.

Preference Parameters Practice: * # Billing Form: Get Preference Pick List Insurance Billing Process Insurance Billing Break Fields Insurance Billing Break Fields Insurance Billing Break Fields	
Practice:	
Insurance Billing Process Insurance Billing Break Fields	_
	1
Insurance Billing Processing Preferences	
Signature Message: Signature On File	
Assignment Print Method: 0 💌 Calculate Amount Paid Method: 2 💌	
Diagnosis Print Method: 1 Calculate Balance Due Method: 2 🗸	
Print Provider Signature: 1 Reference All 2 Reference Primary Only 3 Primary/Secondary ICD-10 Codes	
Billing Output Order: 4 Primary ICD-10 Code Only	
Facility Print Method: 0 Insurance Name, Address alignment for paper forms: 0	
HCFA Box25 TaxID#	
Remove Diagnosis Decimal	
Save Refresh Restore Defaults Cancel	?

Figure 1 – Maintain Billing Preferences

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Administration

Transaction Tables – Modifier – The system has been updated so that whenever a modifier is deleted in the Modifier dialog (Administration > Transaction Tables > Modifier) in Practice Manager, it will also be removed in the Modifier dialog (Edit > System Tables > Modifier) and will not be included in the Charge Items dialog and any Procedure Checklists. However, the removed modifier will remain in any legacy note output where the modifier was selected before it was deleted. Likewise, if a modifier is deleted in the Modifier dialog in Clinical, it was also be removed from the Modifier dialog in Practice Manager.

Clinical

 Clinical – Immunization – The program has been updated to ensure that the latest CVX codes and CVX mappings, MVX codes and MVX mappings, Manufacturers, and NDC codes, per the latest CDC guidelines, are used for immunization procedures.

Patient

 Patient – Case – Consent – The system has been updated so that when a patient has multiple cases, and the Consent button is clicked to access the Consent dialog, the Case field in the Consent dialog will default to whatever case was selected in the Patient screen at the time the Consent button was clicked.

Remittance

 Remittance – Post Remittance Payments – View Payments – The Patient Payments and System Payments areas, in the View Payments tab, have been updated with an ICN column that will display any ICN number associated with the payment. See Figure 2. Likewise, when printing the Payment Remittance Report, by clicking the **Print** button, has also been updated to include n ICN column that will display any ICN number associated with the payments listed in the report.

<u>1</u> View	Payments	Post Payr	ments 3	Manual Match	ing				
Displ Sho	lay:) All pa w:) Both	yments () Unposte) Patient p	d payments on ayments only	ly O Posted p	ayments only ayments only		Print	
Pati	ient Payments								
:s	Allowed	Paid	Risk	Interest	Deductible	Reason Codes	Remark Codes	ICN	^
00	3.48	3.41	0.00	0.00	0.00	CO-45 CO-253		1822255198450	
00	13.11	10.28	0.00	0.00	0.00	CO-45 CO-253 PR-2		1822255198220	
00	82.75	42.29	0.00	0.00	0.00	CO-45 CO-253 CO-132 PR-2		1822255198240	
00	69.94	68.54	0.00	0.00	0.00	CO-45 CO-253		1822255198240	
00	32.05	31.41	0.00	0.00	0.00	CO-45 CO-253		1822255198240	
~ <	00.75	40.00	0.00	0.00	0.00	CO 45100 353100 133100 3		1000055100050	1

Figure 2 – Remittance – Post Remittance Payments – View Payments

Reports

Managed Care Reports

• Encounter Analysis → NCQA Requirements – To meet the new guidelines for PCMH, the NCQA encounter report has been updated to include Race, Ethnicity, Gender Identity, Sexual Orientation, and Employment Status encounter counts and percentages. See Figure 3.

Iotal Encounters: 4		
Percent of Encounters Where M	inimum Requirements Met:	
	Number of Encounters	Percent of Encounte
PCMH Item	With Item	With Item
Address	4	100.00
Advance Directives Documented	0	0.00
Billing Codes for Services	4	100.00
Current and Past Diagnoses	0	0.00
Date of Previous Clinical Visits	4	100.00
DOB	4	100.00
E-Mail Address	0	0.00
Emergency Contact Information	0	0.00
Employment Status	0	0.00
External ID	U	0.00
Gender	4	100.00
Gender Identity	4	100.00
Health Insurance Coverage	4	100.00
Internal ID	4	100.00
Language	0	0.00
Marital Status	0	0.00
Name	4	100.00
Telephone	4	100.00
Voluntarily Self Identified Ethnicity	0	0.00
Voluntarily Self Identified Race	0	0.00
Sexual Orientation	4	100.00

Figure 3 – Encounter Analysis - More Patient Information – Previous Address

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