

July 1, 2018

Network Update

COLORADO

Drug fee schedule update

CMS average sales price (ASP) third quarter fee schedule with an effective date of July 1, 2018 will go into effect with Anthem Blue Cross and Blue Shield (Anthem) on August 1, 2018. To view the ASP fee schedule, please visit the CMS website at <http://www.cms.hhs.gov/McrPartBDrugAvgSalesPrice/>.

Non-invasive Alternative for Colonoscopy

For Anthem members who are age 50 or older and at average risk for colorectal cancer (CRC), we want providers to know they can order LabCorp's stool-based CRC screening test as an alternative to other screening methods (for example: colonoscopy or CT colonography (virtual colonoscopy)).

LabCorp's fecal immunochemical test (FIT) can assist with the detection of human hemoglobin in fecal specimens and can be ordered here [182949](#). Additionally, **when ordered as a preventive screening**, it is covered as a preventive service benefit with no member cost share when performed by an in-network laboratory; i.e. LabCorp.

For the most current information regarding test options, including specimen requirements and CPT codes, please consult the online Test Menu at www.LabCorp.com.

For additional information about FIT and other CRC test offerings, contact your local LabCorp representative directly or call 888-LABCORP.

Working with Anthem – 2018 Subject Specific Webinars – July schedule

We are starting something new in 2018 and offering a "Working with Anthem" series of webinars that are comprised of short provider webinars designed to help Colorado providers and their staff learn how to use the tools currently available to improve operational efficiency when working with Anthem Blue Cross and Blue Shield (Anthem).

2018 Subject Specific Webinars – July schedule

- **Topic:** Anthem Networks Overview
- **Date/Time:** July 19, 2018 at 12:00-1:00pm MT (*Registration closes at 5:00 pm, Monday, July 16, 2018*
*****DATE CHANGE – previously July 25, 2018*****)
- **Description:** Learn about ALL networks offered in Colorado, how to identify members accessing these networks, including membership ID card samples. Will include information about all networks, but also important updates about:
 - **WellChoice network**
 - **CU Exclusive network changes available July 1, 2018 for CU Health Plan members**

Registration: <https://antheminc.webex.com/antheminc/onstage/g.php?PRID=9ada1c60117342da8bf0ff05a4f4d9c1>

Additional webinar details available online

Webinars are offered using Cisco WebEx. For additional details, and helpful hints about WebEx, please view our schedule online. Go to anthem.com. Select **Menu**, and under the *Support* heading, select **Providers**. Choose **Find Resources for Your State**, and pick **Colorado**. From the **Provider Home** tab, under the *Communications and Updates* heading, choose Provider Education/Webinar Series, then [Working with Anthem – Schedule for 2018](#).

There is no cost to attend. Access to the internet, an email address and telephone is all that's needed. **Attendance is limited, so please register today.**

Watch for additional topics and dates in future issues of *Network Update* throughout the year. We also will continue to offer our Fall Provider Seminars as well covering a variety of topics in face-to-face and webinar options.

Anthem identification card changes for Colorado Members coming in June

Changes are being made to ID cards issued to Colorado members to be in compliance with Colorado mandates. Individual members will begin receiving their new cards in late June 2018. Large Group (Fully Insured) and Small Group members will see the new cards upon renewal.

The updated member ID card will maintain the current style, but will now include the following changes:

- Combination cards (for Medical and Dental benefits) will have both medical and dental cost share information
- If there is no member cost share, copay deductible, or coinsurance, a zero (0) will be shown
- Font size will be increase from 6 point to 8 point with the legal statement remaining as it is today

New Member ID Cards timeline:

- Individual members will be mailed new cards after June 16
- Members utilizing electronic cards (mirroring physical cards) will be available after June 16
- Large Group (Fully Insured) and Small Group members will see the new cards upon renewal

Electronic Member ID Cards:

As a reminder, members can now view, download, email, and fax an electronic version of their member ID card using the Anthem Anywhere mobile app. See our [Electronic Member ID Cards – Quick Reference Guide](#) for further details and frequently asked Provider questions. Providers can now also view ID Cards online through Availity. See our [April 2018](#) issue of *Network Update* for the following article regarding this new feature titled **Now on the Availity Portal: View Anthem Member ID Cards**.

For questions, please contact the provider service number on the back of the member ID card.

MyDiversePatients.com – A website to support your diverse patients

We've heard it all our lives: To be fair, you should treat everybody the same. But the challenge is that everybody is not the same—and these differences can lead to critical disparities not only in how patients access health care, but their outcomes as well.

The reality is burden of illness, premature death, and disability disproportionately affects certain populations.¹ MyDiversePatient.com features robust educational resources to help support you in addressing these disparities. You will find:

- CME learning experiences about disparities, potential contributing factors and opportunities for you to enhance care.

- Real life stories about diverse patients and the unique challenges they face.
- Tips and techniques for working with diverse patients to promote improvement in health outcomes.

While there's no single easy answer to the issue of health care disparities, the vision of MyDiversePatients.com is to start reversing these trends...one patient at a time.

Accelerate your journey to becoming your patients' trusted health care partner by visiting MyDiversePatient.com today.

¹ Centers for Disease Control and Prevention. (2013, Nov 22). CDC Health Disparities and Inequalities Report — United States, 2013. *Morbidity and Mortality Weekly Report*. Vol 62(Suppl 3); p3.

Clinical Practice and Preventive Health Guidelines available on the web

As part of our commitment to provide you with the latest clinical information and educational materials, we have adopted nationally recognized medical, behavioral health, and preventive health guidelines, which are available to providers on our website. The guidelines, which are used for our Quality programs, are based on reasonable medical evidence, and are reviewed for content accuracy, current primary sources, the newest technological advances and recent medical research. All guidelines are reviewed annually, and updated as needed. The current guidelines are available on our website. To access the guidelines, go to anthem.com. Select **Menu**, and under the **Support** heading, select **Providers**. Choose **Find Resources for Your State**, and pick **Colorado**. Select the **Health & Wellness** tab, then the link titled **Practice Guidelines**. You can then choose from **Clinical Practice Guidelines**, **Preventive Health Guidelines**, or **Behavioral Health Clinical Practice Guidelines**.

Medicare Advantage Updates

Peer-to-peer process can help clarify clinical record

The Medicare peer-to-peer process facilitates a conversation between a provider and an Anthem medical director. The peer-to-peer process should be used to explain or clarify something that a clinical record cannot convey. To learn how to initiate a peer-to-peer conversation, please see Important Medicare Advantage Updates at anthem.com/medicareprovider.

Medication adherence incentive offered to EPHC providers

Medication non-adherence increases mortality and costs the healthcare system billions of dollars per year. Anthem is collaborating with physicians engaged in our Enhanced Personal Health Care (EPHC) programs to promote adherence by increasing 90-day supply prescriptions. Patients who receive 90-day supplies are more likely to be adherent, and Anthem's Medicare Advantage plans allow 90-day supplies to be filled for chronic medications at any retail pharmacy. Beginning in July, EPHC providers program will receive a monthly report that identifies Medicare members eligible for a 90-day supply. Please evaluate that member list and discuss the benefits of a 90-day supply with your patients.

Keep up with Medicare news

Please continue to check Important Medicare Advantage Updates at anthem.com/medicareprovider for the latest Medicare Advantage information, including:

- [Contracted provider responsibility and liability for Issuance of Notice of Medicare Non Coverage to a Skilled Nursing Facility](#)
- [CMS selects Anthem for 2016 National RADV Audit \(OH/KY/IN only\)](#)
- [Improve Medicare Advantage members' medication adherence with 90-day prescriptions](#)
- [Prior authorization requirements for cardiovascular services](#)
- [Medicare Advantage reimbursement policy provider bulletin](#)

- [Medicare risk adjustment and documentation training](#)
- [Dual Eligible Special Needs Plans – provider training required](#)
- [Prior authorization requirement for Electrical Stimulation Device](#)
- [Prior authorization requirements for part B drugs: Zevalin and Eptacog](#)
- [Prior authorization requirements for Part B Drug: Trelstar](#)

Health Care Reform Updates (including Health Insurance Marketplace / Affordable Care Act)

We invite you to go to anthem.com to learn about the many ways health care reform and health insurance marketplace / affordable care act information may impact you. New information is added regularly. To view the latest articles on health care reform and/or health insurance marketplace / affordable care act, and all archived articles, go to **anthem.com**. Select **Menu**, and under the *Support* heading, select **Providers**. Select **Find Resources in Your State**, and pick **Colorado**. Select the **Provider Home** tab at the top of the page. Under the *Communications and Updates* heading, choose [Health Care Reform Updates and Notifications](#) or [Health Insurance Exchange Marketplace / Affordable Care Act information](#).