

ChartMaker® Clinical Release Notes

ChartMaker® 2018.2 (fv6.6.0)

Important Notifications

- Upgrade from Microsoft Server 2008 and Windows 7 Since January 2020, your Windows 7 workstations and Microsoft 2008 Servers are no longer supported. Even with security patches, <u>problems may still arise</u> if you choose not to upgrade. In addition, your workstations are not HIPAA compliant. To avoid these issues, contact our <u>Technical Services Department</u> today.
- SQL Server 2016 & the ChartMaker 2018.2 (File Version 6.3.3) Upgrade Beginning with ChartMaker 2018.2 (File Version 6.3.3) Upgrade, a warning message will appear upon the completion of the upgrade regarding the transition of the ChartMaker Medical Suite to using SQL Server 2016, for those offices where an automated upgrade to SQL Server 2016 was not possible. See the figure below. If you are receiving this message, to avoid potential issues and to ensure your system remains HIPPA compliant, it is important to contact either STI Hardware Helpdesk, or your software vendor, to review your options.

ChartMaker Medical Suite: Processing	
Completed	S
Upgrade Completel Use Next button to finish up	
This version of the Medical Suite has been certified to run on SQL Server 2016 but SQL Server 2016 cannot be automatically installed on your server for one of three reasons; either your server's operating system is incompatible, or you have Workgroup, Standard, or Enterprise edition, or this is a new install. The Medical Suite will continue to run on SQL Server 2008 R2, but on 7/9/2019, Microsoft will stop issuing security patches for SQL Server 2008 R2. After that date, SQL Server 2008 R2 may no longer support HIPAA compliance. Please contact either the STI Hardware Helpdesk, or your hardware support vendor to review your options.	
Preparing to install STI Update Service. (11:30)	
Finished installing HDS Service. (11:30) Preparing to install HDS Service. (11:29)	
STI Mobile Service installed successfully. (11:29)	-
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ChartMaker Medical Suite SQL Server 2016 Warning

Added Features

- Audit Trail The Audit Trail has been updated to track whenever the Hide note section labels preference is modified in the Note Details tab of the Preferences dialog. When an audit event occurs, the Event column will display Modified; the Group column will display Configuration; and the Audit Trail Description will display Note Section Label Display modified; the Old Value and New Value column will display Enabled or Disabled; and the Metadata column will contain User ID.
- ChartMaker Medical Suite Update The Install ChartMaker Medical Suite shortcut icon that appears on the desktop after an update has been initiated (via Help > ChartMaker Medical Suite Update) and downloaded, has been updated to better distinguish it from the Practice Manager shortcut icon. See Figure 1. In addition, the associated icons for the installrunner.exe and instrunmain.exe in the install package, as well as other areas where these related files and shortcuts are accessed, have also been updated with similar icons.



Figure 1 – Install ChartMaker Medical Suite Shortcut

- Meaningful Use CQM Import The CQM Import Dashboard (accessed via Reports > Meaningful Use > CQM Import), has been updated to process CQM data for the 2022 reporting year.
- Meaningful Use Dashboard Stage 3 2022 The Meaningful Use Dashboard has been updated for the 2022 reporting period, and the Stage field has been updated with a Stage 3 2022 option. Likewise, all the Quality Measures for Meaningful Use Stage 3 2022 in the Meaningful Use Dashboard have been updated to the 2021 version for the 2022 reporting period, allowing you to select and run queries specific to the changes reflected in this stage for 2022, and provide accurate statistics for applicable attestation requirements. There are 3 new CQMs in the Meaningful Use Dashboard: CMS 2v11 Preventative Care and Screening: Screening for Depression and Follow-Up Plan, under the Population/Public Health subsection; CMS 159v10 Depression Remission at Twelve Months, under the Clinical Process/Effectiveness subsection; and CMS 347v5 Statin Therapy for the Prevention and Treatment of Cardiovascular Disease, under the Clinical Process/Effectiveness subsection. Also note that, for Stage 3 2022, this year (and every year) CMS has made changes to the requirements for the majority of the CQMs. Please be sure to check the CQMs you are reporting to determine if changes were made that may affect your reporting and adjust accordingly.
- Meaningful Use Dashboard Stage 3 2022 CQM Reporting The QRDA I and QRDA III file formats have been updated for the 2022 reporting period, allowing you to successfully submit files using the 2021 version of the eCQMs.

MIPS Dashboard – The MIPS Dashboard has been updated to default to the 2022 view when initially accessed, and prior to selecting a Configuration. Likewise, the default percentages of the MIPS total score will be displayed for 2022: Quality at 30%, Promoting Interoperability at 25%, Improvement Activities at 15%, and Cost at 30%. See Figure 2. Do note, that once the configuration is selected for 2022 reporting period if you are exempt from the Promoting Interoperability category, the 25% will be reallocated to the Quality category; and if the Cost measures are not met, the 30% will be reallocated to the Quality category.

Also, for 2022, the dashboard has been updated to calculate the estimated MIPS total composite score, as well as Print and Generate File for Submission that includes all categories.

In addition, the title bar will display the reporting year, defaulting to 2022 if no configuration is selected. Once a configuration is selected, the reporting year will be dependent on the period configured for the selected configuration. Also, when accessing individual category dialogs (Quality Measures, Promoting Interoperability, Improvement Activities, and Cost) the reporting year will also appear in those title bars following the configuration name.



Figure 2 – MIPS Dashboard

 MIPS Dashboard – MIPS Requirements – The MIPS Category Requirements dialog, accessed via the MIPS Requirements link in the MIPS Dashboard, has been updated to reflect the new category requirements for the 2022 reporting period. See Figure 3.



Figure 3 – MIPS Category Requirements

MIPS Dashboard – Configuration– The MIPS Dashboard Configuration dialog has been updated for the MIPS 2022 reporting period. The functionality works like MIPS 2021, with the addition of a new Electronic Case Reporting (for 2022 you must pick the exclusion that best fits) subsection to the Promoting Interoperability Exclusion section that contains four exclusion options. See Figure 4. This is a new exclusion for Promoting Interoperability that is required for 2022, and an option must be selected before you are able to save the configuration, as a specific option will not default for this subsection.

Also, in the **Promoting Interoperability Measure Selection** section, the **Query PDMP for at least one prescription** option has been updated to **Query PDMP for at least one Schedule II Opioid electronically prescribed during the measurement period** to better describe this option. As in previous versions, when this option is checked, a **Yes** will appear in the Results column for the Querying the Prescription Drug Monitoring Program (PDMP) – BONUS measure, in the Promoting Interoperability screen, and 10 bonus points will be given for at least one prescription. When this option is not checked, a **NO** will appear in the Results column for the Querying the Program (PDMP) – BONUS measure, and 0 bonus points will be given for this measure.

In addition, the screen layout of the MIPS Dashboard Configuration dialog has been redesigned to better display the new options available. The **Cost Case Minimums** section has been moved to the lower left of the dialog under the Improvement Activity Adjustments section.

MIPS Dashboard Config	guration	×				
Configuration name:	Central Medical Associates	Promoting Interoperability Measure Selection				
Performance period: Eligible clinicians (NPI): Doe, John D	1/ 1/2022 • 1/ 1/2022 • (8005502999)	Please use the following measure option when calculating the dashboard Support Electronic Referral Loops by Sending Health Information AND Support Electronic Referral Loops by Receiving and Reconciling Health Information Health Information Evenage (HIE) Bit Directional Evenage Query PDMP for at least one Schedule II Opioid electronically prescribed during the measurement period				
		Promoting Interoperability Exemption Do I qualify?				
		Not exempt from reporting				
		O Exempt from reporting				
Practice (TIN):		Promoting Interoperability Exclusions Do I qualify?				
ridedee (rin).	Central Medical Practice (23123213)	E-Prescribing				
Facility:	×	Not Excluded				
CPC+ Identifier:		O Excluded				
		Support Electronic Referral Loops by Sending Health Information				
Quality Reporting	Quality Reporting Not Excluded					
 Reporting through 	the EHR	○ Excluded				
 Reporting through 	the STI Quality Reporting Registry	Support Electronic Referral Loops by Receiving and Incorporating Health Information				
Reporting through	a combination of the EHR and STI Quality Reporting Registry	Not Excluded				
Number of meas	sures reported through the STI Quality Reporting Registry: 1	O Excluded				
Improvement Activity A	diustments Dol qualify?	Electronic Case Reporting (for 2022 you must pick the exclusion that best fits)				
○ None	·	O Does not treat or diagnose any reportable diseases for which data is collected by their jurisdiction's reportable disease system during the performance period				
Small practice, run	ral area, or non-patient facing clinician	Operates in a jurisdiction for which no public health agency is capable of				
O Patient Centered M	Medical Home or equivalent	to meet the CHERT definition at the start of the performance period				
Other approved Al	Iternative Payment Model	Operates in a jurisdiction where no public health agency has declared readiness to receive electronic case reporting data as of 6 months prior to the start of the				
Cost Case Minimums	Do I qualify?	performance period				
O The case minimum	ns were not met	(e) (For 2022 only) The MIPS eligible clinician uses CEHRT that is not certified to the electronic case reporting certification criterion prior to the start of the				
The case minimum	ns were met	performance period				
		OK Cancel				

Figure 4 – MIPS Dashboard Configuration

MIPS Dashboard – Quality – All the Quality Measures for MIPS 2022 in the Quality Measure dialog have been updated to the 2021 version for the 2022 reporting period, and for the 2022 performance period will be 30% of the MIPS Total Score (unless PI and Cost categories are reallocated to Quality category). Likewise, all the associated benchmarks for each CQM have been updated to the 2022 version, which can be accessed by double-clicking each individual measure in the right pane.

There are 3 new CQMs in the Quality Measures dialog: **CMS 2v11 Preventative Care and Screening: Screening for Depression and Follow-Up Plan**, under the Other Measures section; **CMS 159v10 Depression Remission at Twelve Months**, under the Outcome Measures section; and **CMS 347v5 Statin Therapy for the Prevention and Treatment of Cardiovascular Disease**, under the Other Measures section. See Figure 5. Also note that, for MIPS 2022, this year (and every year) CMS has made changes to the requirements for the majority of the CQMs. Please be sure to check the CQMs you are reporting to determine if changes were made that may affect your reporting and adjust accordingly.

In addition, the QRDA III file format that is generated via the **Generate File for Submission** button, has been updated for the 2022 reporting period, allowing you to successfully submit files using the 2021 version of the eCQMs.

Quality Measures - Central Medical Associates - 2022							-		×
Your quality score will be calculated from the six highes includes one or more Medicare patients. One measure n double click on a calculated measure to see a breakdow	t scoring measures. For each measure, addition uust be an outcome or a high priority and bonus n of how the score is determined.	al points may points will be	y be awarded if given for any i	that measure additional out	e has a deno tcome or hig	minator coun h priority mea	t of 20 or mo asures. You	ore and may	
CMS75v10-Children Who Have Dental De	Measure description	Numerator	Denominator	Den. Exclusions	Num. Exclusions	Exceptions	Result	Score	^
CMS122v10-Diabetes: Hemoglobin A1c F	CMS2v11-Preventive Care and Screening: S	0	0	0	0	0			
CMS155v10-Depression Remission at Tw	CMS50v10-Closing the referral loop: receipt o	0	0	0	0	0			
High Priority Measures	CMS68v11-Documentation of Current Medic	0	0	0	0	0			
CMS50v10-Closing the referral loop: receip	CMS69v10-Preventive Care and Screening:	0	0	0	0	0			
CMS68v11-Documentation of Current Me	CMS75v10-Children Who Have Dental Deca	0	0	0	0	0			
CMS90v11-Functional Status Assessment	CMS90v11-Functional Status Assessment for	0	0	0	0	0			
CMS146v10-Appropriate Testing for Phan	CMS122v10-Diabetes: Hemoglobin A1c Poor	0	0	0	0	0			
CMS154v10-Appropriate Treatment for Up	CMS124v10-Cervical Cancer Screening	0	0	0	0	0			
CMS156v10-Use of High-Risk Medication	CMS125v10-Breast Cancer Screening	0	0	0	0	0			
Other Measures Other Measures Other Measures Other Measures	CMS127v10-Pneumococcal Vaccination Sta	0	0	0	0	0			-
CMS2V 11-Preventive Care and Screening CMS69v10-Preventive Care and Screening	CMS130v10-Colorectal Cancer Screening	0	0	0	0	0			-
CMS124v10-Cervical Cancer Screening	CMS131v10-Diabetes: Eye Exam	0	0	0	0	0			-
CMS125v10-Breast Cancer Screening	CMS134v10-Diabetes: Medical Attention for	0	0	0	0	0			
	CMS135v10 - Outpatient visit where patients prescribed ACE inhibitor or ARB therapy CMS135v10 - Inpatient visit where patients prescribed ACE inhibitor or ARB therapy	0 0	0 0	0 0	0	0			
CMS135v10-Heart Failure (HF): Angiotens	CMS136v11 - children w/ a follow up visit CMS136v11 - children w/ two additional follow up visits	0	0 0	0	0	0			
CMS138v10-Preventive Care and Screen CMS144v10-Heart Failure (HF): Beta-Bloc ♥ <	CMS138v10 - screened for tobacco use CMS138v10 - screened tobacco users w/	n	n	n	n	n		>	~
Clear Selections Full Calendar Year	Calculate Reconciliation Report	Generate F	ile for Submiss	ion					
Total score: 0 points (no outcome or high priority m	easure selected)				Print	C	К	Cancel	

Figure 5 – Quality Measures – 2022

MIPS Dashboard – Promoting Interoperability – The Promoting Interoperability dialog has been updated with new and revised performance category measures and registry options for MIPS 2022, and for the 2022 performance period will be 25% of the MIPS Total Score.

Upon entering the Promoting Interoperability dialog for 2022, you will notice a single **Performance Category Measures** section that is like the Promoting Interoperability dialog for 2021. The functionality remains the same as 2021 except for a new **Performed an annual assessment of the High Priority Guide (SAFER Guides)** option, that is like the **Performed a security risk analysis** option, in that it is a self-assessed attestation requirement that ensures you are optimizing EHR safety in various areas based on ONC recommended guidelines. For further details and recommendations, click SAFER Guides link. See Figure 6.

You will need to check the **Performed a security risk analysis** and **Performed an annual assessment of the High Priority Guide (SAFER Guides)** options before the Promoting Interoperability Score will be calculated. Likewise, the **Submitted data to one or more public health agency or clinical data registry** option will not be activated unless the **Performed a security risk analysis** and **Performed an annual assessment of the High Priority Guide (SAFER Guides)** options are selected, and performed an annual assessment of the High Priority Guide (SAFER Guides) options are selected, and performance measures, except for the PDMP measure, have been calculated and contain numerator and denominator information. Performance measures can be calculated, and reconciliation reports can be run for selected measures via the corresponding buttons.

After the **Submitted data to one or more public health agency or clinical data registry** option becomes active and is checked, the various registry options will become available. You can select up to a total of 10 points, or a single registry (5 points) and an exclusion, or two exclusions, if applicable. Once a total of 10 points is selected, the other options will be grayed out. Likewise, the Exclusions checkboxes will become available for the registries after a single registry is selected, but not for the selected registry.

Only after the **Performed a security risk analysis** and **Performed an annual assessment of the High Priority Guide (SAFER Guides)** options have been selected, the performance measures have been calculated, and the registry information has been selected as applicable, will the Promoting Interoperability Score be calculated. This score will then be displayed on the Promoting Interoperability card in the MIPS Dashboard.

omoting Interoperability - Central Medical Ass	ociates - 2	022				
Performance Category Measures						
Performed a security risk analysis						
Performed an annual assessment of the High	n Priority G	uide (<u>SAFER Guides</u>)				
Include controlled substances in the E-Fresc	anding mea	sure				
Objective		Measure description	Numerator	Denominator	Result	Score
Electronic Prescribing		E-Prescribing with Controlled Substances & Formulary Comparison	321	331	97%	10/10
e-Prescribing		Query of Prescription Drug Monitoring Program (PDMP) - BONUS	N/A	N/A	Yes	10/10
Health Information Exchange		Support Electronic Referral loops by Sending Health Information	3	4	75%	15/20
Health Information Exchange		Support Electronic Referral loops by Receiving and Reconciling Health In	29	30	97%	20/20
Provider to Patient Exchange		Provide Patients Electronic Access to Their Health Information	123	130	95%	38/40
	OR	ninunizauori regisu y reporting (nore unar 1) (10 pontis)				
	UN		Exclusio	ns		
	\checkmark	Immunization Registry Reporting (Single) (5 points)				
		Syndromic Surveillance Reporting (5 points)				
		Public Health Registry Reporting (5 points)				
		Clinical Data Registry Reporting (5 points)				
Promoting Interoperability Score = 98 points				Print	ОК	Cancel
			_			

Figure 6 – Promoting Interoperability – 2022

MIPS Dashboard – Improvement Activities – The Improvement Activities dialog has been updated with revised improvement activities for MIPS 2022, and for the 2022 performance period will be 15% of the MIPS Total Score. These are broken up into *two* sub-categories (**High Weighted** and **Medium Weighted**). As in previous versions, for each entry you can click the corresponding **More Info?** link to view further details regarding the activity. See Figure 7.

For 2022, the following Improvement Activities have been added to the High Weighted tab: Create and Implement an Anti-Racism Plan and Promoting Clinician Well-Being. And, for 2022, the following have been added to the Medium Weighted tab: Implement Food Insecurity and Nutrition Risk Identification and Treatment Protocols, Implementation of a Trauma-Informed Care (TIC) Approach to Clinical Practice, Implementation of a Personal Protective Equipment (PPE) Plan, Implementation of a Laboratory Preparedness Plan, and Application of CDC's Training for Healthcare Providers on Lyme Disease.

The following Improvement Activities from 2021 have been removed for 2022: Regularly Assess the Patient Experience of Care through Surveys, Advisory Councils and/or Other Mechanisms, Participation in CAHPS or Other Supplemental Questionnaire, Use of Tools to Assist Patient Self-Management, Provide Peer-Led Support for Self-Management, Implementation of Condition-Specific Chronic Disease Self-Management Support Programs, and Improved Practices that Disseminate Appropriate Self-Management Materials.

And the following Improvement Activities have been modified for 2022: Enhance Engagement of Medicaid and Other Underserved Populations, MIPS Eligible Clinician Leadership in Clinical Trials or Community-Based Participatory Research (CBPR), Use of Certified EHR to Capture Patient Reported Outcomes, Regularly Assess Patient Experience of Care and Follow Up on Findings, Promote Self-Management in Usual Care, Drug Cost Transparency, Practice Improvements that Engage Community Resources to Support Patient Health Goals, PSH Care Coordination, Provide 24/7 Access to MIPS Eligible Clinicians or Groups Who Have Real-Time Access to Patient's Medical Record, Use of Telehealth Services that Expand Practice Access, Use of Toolsets or Other Resources to Close Health and Health Care Inequities Across Communities, Regular Review Practices in Place on Targeted Patient Population Needs, Consultation of the Prescription Drug Monitoring Program, Measurement and Improvement at the Practice and Panel Level, and COVID-19 Clinical Data Reporting with or without Clinical Trial.

Improvement Activities - Central Medical Associates - 2022	_		×
High Weighted Medium Weighted			
Provide 24/7 Access to MIPS Eligible Clinicians or Groups Who Have Real-Time Access to Patient's Medical Record	More info?	Yes	~ ^
Anticoagulant Management Improvements	More info?	No	\sim
RHC, IHS or FQHC quality improvement activities	More info?	No	\sim
Glycemic management services	More info?	No	\sim
Use of QCDR for feedback reports that incorporate population health	More info?	No	~
Practice Improvements that Engage Community Resources to Support Patient Health Goals	More info?	No	~
PSH Care Coordination	More info?	No	\sim
Tracking of clinician's relationship to and responsibility for a patient by reporting MACRA patient relationship codes	More info?	No	~
Drug Cost Transparency	More info?	No	~
Patient Navigator Program	More info?	No	\sim
Regularly Assess Patient Experience of Care and Follow Up on Findings	More info?	No	\sim
Engage Patients and Families to Guide Improvement in the System of Care	More info?	No	\sim
Consultation of the Prescription Drug Monitoring Program	More info?	No	\sim
CDC Training on CDC's Guideline for Prescribing Opioids for Chronic Pain	More info?	No	\sim
Completion of CDC Training on Antibiotic Stewardship	More info?	No	\sim
Consulting AUC Using Clinical Decision Support when Ordering Advanced	More info?	No	~ ,
Total score: 40 points Print	ОК	(Cancel

Figure 7 – Improvement Activities

- **MIPS Dashboard Cost –** The Cost dialog has been updated for MIPS 2022, and for the 2022 performance period will be 30% of the MIPS Total Score. The functionality remains the same as in 2021.
- The Note Tab Note Sections The way the note and letter sections are displayed in the chart note have been updated to be dependent on the new Note Section Output (C-CDA and Letter) preferences. When visible, they will appear left, center, or right justified depending upon the preference selected, use a slightly smaller font size, and the number of hyphens delineating a section will be increased to better delineate a section. See Figure 8. Likewise, for chart notes containing sections labels, a new Hide / Show button will appear in the Note Header allowing you to toggle between showing section labels or hiding them. Also, the right-click menu has also been updated with a Hide note section labels / Show note section labels option that has the same functionality as the button.

02-04-2022 A GM Note: Progress Note	Folder: Unfiled	•
Provider: John D Doe, (JD) Practice: Fictional Physicians (1)	Case: Normal	-
Order Status Document Type History and Physical Note, Procedure Note	Facility:	•
Not Signed		
	≣ ≡ ≡	F
		-
ASSESSMENT (C-CDA) START		
DATA REVIEWED: 🔟 🚽		
•	Send note for Patient Access	
	Hide note section labels	
		1
ASSESSMENT (C-CDA) END		

Figure 8 – Chart Note – Note Sections

- The Note Tab Order Procedure Immunizations The program has been updated to ensure that the latest CVX codes and CVX mappings, MVX codes and MVX mappings, Manufacturers, and NDC codes, per the latest CDC guidelines, are used for immunization procedures.
- The Note Tab Order Procedure Immunizations Barcode Scanning The Immunization section of the Order Procedure dialog has been updated with access to supplemental barcodes for VFC Eligibility and Administered By will be available, allowing you to scan these barcodes to populate applicable information in the corresponding fields. For VFC Eligibility 13 different barcodes are provided (codes V00, V01, V02, V03, V04, V05, V06, V07, V22, V23, V24, CH00, and NJIIS01); and codes for Administered By are provided upon request.

Preferences — Note Details – The Note Details tab, of the Preferences dialog, has been updated with a new Note Section Output (C-CDA and Letter) section that allows you to determine how the section markers appear in chart notes (Left Justified, Centered, or Right Justified), as well as whether those section markers should be hidden in the chart note upon opening. See Figure 9. The Centered option will default, and the Hide note section labels option will default as unchecked. When the Hide note section labels option is checked, when opening or creating a chart note the section labels will not visible, however, you are able to toggle between hidden and visible at the individual note level (see The Note Tab – Note Sections entry above for further details).

Preferences X
Show Codes Procedures Navigate Scans Advanced Orders/Order Sets General Appearance Root Directory Add a Tool Prescription Signing Decision Support Fax Note Details Labs Facesheet User Security Date Stamp Format
Note Section Output (C-CDA and Letter) C Left Justified Image: Hide note section labels
Screening Note Output Title Only C List C Paragraph C Title & Score
Automatically carry forward to free text section on mismatch
Note: These are all user specific preferences Sector OK Cancel Apply Help

Figure 9 – Preferences – Signing

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