

## ONLINE CONSULTATION SYSTEMS AND VIDEO CONSULTATION SYSTEMS FOR GP PRACTICES TO SUPPORT COVID19

### APPROVED SUPPLIER LIST BY LOT

Four lots were set in place for digital triage and one lot was set in place for video consultation. Detailed below are the lots and the successful suppliers allocated to each lot.

#### TRIAGE

*LOT 1 - Free Text* – Patient completes an online form where the questions have free text answers. Patient describes symptoms and submits to practice for manual triage which is based around the free text description of symptoms or query by the patient. No suppliers were successful in this lot.

SUPPLIER	PRODUCT NAME
No successful suppliers	No successful suppliers

*LOT 2 - Templated* – Patient completes online form with set questions, largely in a closed format (e.g. yes/no). Patient may be signposted to self-care, patient submits to practice for manual triage. Questions are set by the supplier's system based on clinical protocols developed by the supplier.

SUPPLIER	PRODUCT NAME
eConsult Health Ltd	eConsult
Engage Health Systems Ltd	Engage Consult

*LOT 3 - Customisable* – Patient completes a questionnaire to submit issues or symptoms. These questionnaires are based on templates from the supplier, but are customisable by the practice to a large extent (in contrast to the free text or templated solutions listed above). The practice can create a mixture of free text and/or closed format questions. The patient may be signposted to self-care, or to another service, or the patient submits their request to the practice for manual triage.

SUPPLIER	PRODUCT NAME
Silicon Practice Ltd	Footfall
Visiba UK Ltd	Visiba Care

*LOT 4 - Automated triage* – Patient completes a set of questions which are part of an automated triage process, which will provide the patient with a course of action based on a verified clinically-based decision pathway or algorithm. The automated triage tool will direct the patient to self-care, other services or send the online consultation to the practice for action. The tool will take into account the latest clinical advice on COVID-19 and, for example, will not recommend a face to face appointment for a patient with symptoms suggestive of COVID-19.

SUPPLIER	PRODUCT NAME
Doctorlink Ltd	Doctorlink
Egton Medical Information Systems Ltd	EMIS Online Triage
Sensely UK Ltd	Ask NHS

#### VIDEO CONSULTATION

*LOT 5 - Video* – Functionality which allows a clinician to patient consultation to take place using video software.

SUPPLIER	PRODUCT NAME
Digital Medical Supply UK Ltd	LIVI
DoctorLink Ltd	Doctorlink
eConsult Health Ltd	eConsult
Egton Medical Information Systems Ltd	EMIS Online Triage
Engage Health Systems Ltd	Engage Consult
iPLATO Healthcare Ltd	PreGP
MyMed Ltd	Q Doctor
One Medical Group Ltd	Lincus
Sensely UK Ltd	Ask NHS
Silicon Practice Ltd	Footfall
Visiba UK Ltd	Visiba Care