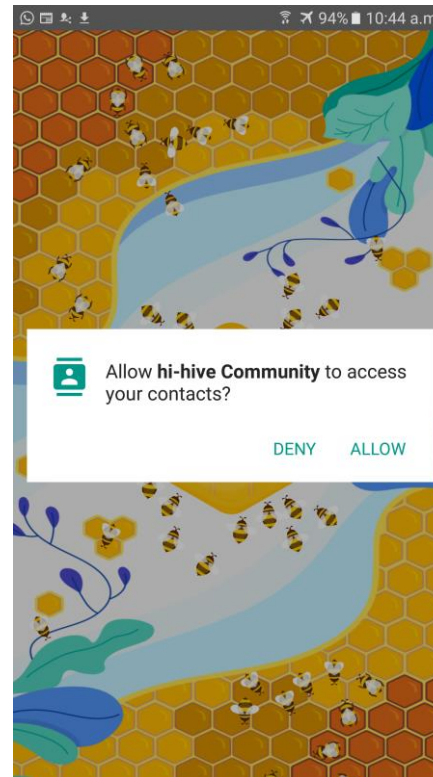# Appendix 1

Revamp hi-hive Community App

Download
- For existing users, please update *hi-hive* Community app from official stores.
- You can download the "*hi-hive* Community" by scanning the QR code, or go to official Apple Store / Google Play / Huawei App Gallery, search for "*hi-hive* Community" to install.
- For Android users, minimum Android OS support is 5.0.
- For iPhone users, minimum iOS OS support is 10.0.
- This guideline uses Android screenshots for illustrating purpose.
- Should you have any question or request for help, please send email to support.hi-hive@silverglobe.com.
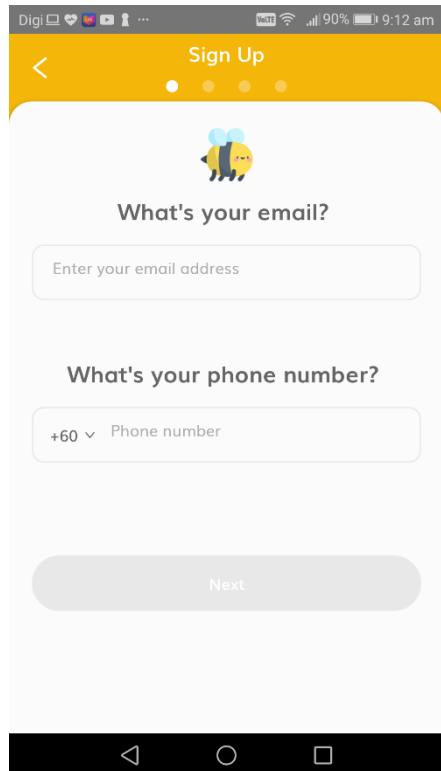

Allow **hi-hive Community** to access your contacts?

DENY   ALLOW

Login Screen
- Select "ALLOW" for *hi-hive* Community App to access your contacts.
- New users: Choose "Sign Up Now" to create your *hi-hive* account.
- Existing users: Proceed to login. If you have forgotten your password, tap "Forgot your password?" to reset your password.

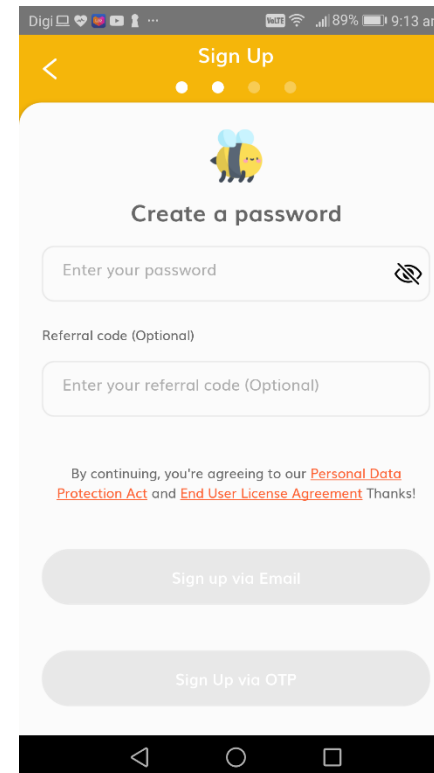# Appendix 1

Sign Up for the UTAR *hi-hive* Community App

Sign Up

Fill up the details.

- What's your email?– This is your login id. Please use your personal email address.
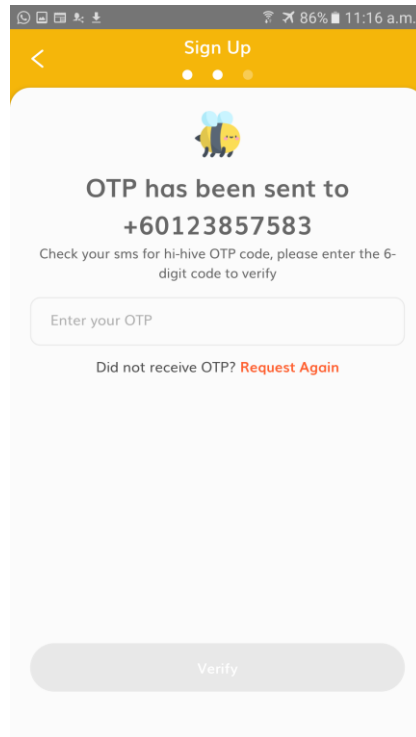- What's your phone number? – Enter your mobile number.
- Tap on "Next".

Sign Up

Fill up the details.

- Create your password – Enter your password to login *hi-hive* Community.
- Referral Code – This is optional, leave it blank for now.
- Terms & Conditions – Please read the T&C.
- Tap on "Sign Up Via SMS".

Appendix 1

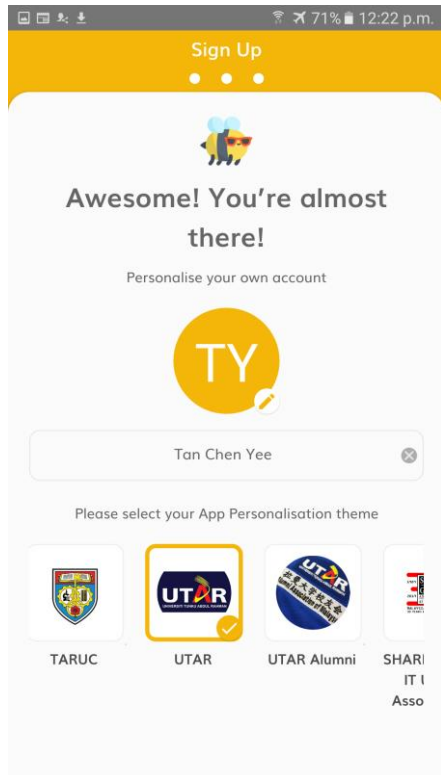## Sign Up for the UTAR *hi-hive* Community App

SMS OTP Verification
- You will receive a SMS with OTP to activate your *hi-hive* Community account.
- Minimize the *hi-hive* Community App but do not close the app, let it runs in the background to retrieve OTP from SMS.
- Next, tap on "Verify" to complete sign up process.
- If you don't receive SMS OTP, please tap on "Request Again", you are limited to get 3 SMS per day.
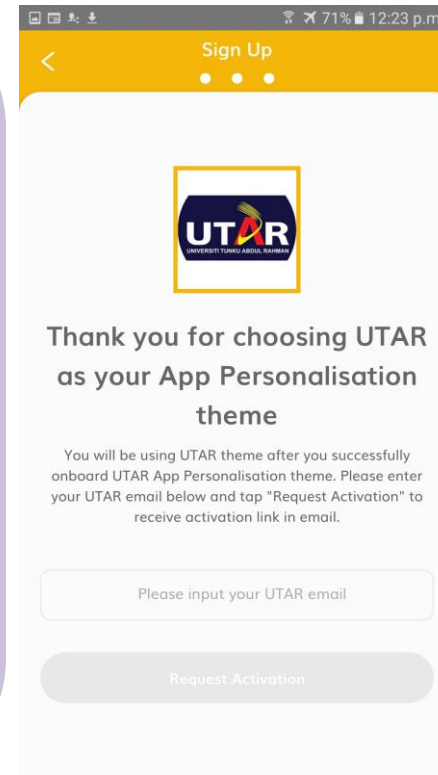- If you have entered wrong mobile number, please sign up again.

Appendix 1

Onboarding UTAR Personalised Community

Onboarding

- Profile avatar – This is optional. Tap on profile avatar to create one of your own.
- Your nickname – Enter you name to display in app.
- Please select your App Personalisation theme – Swipe on community listing to locate UTAR logo and tap on it.
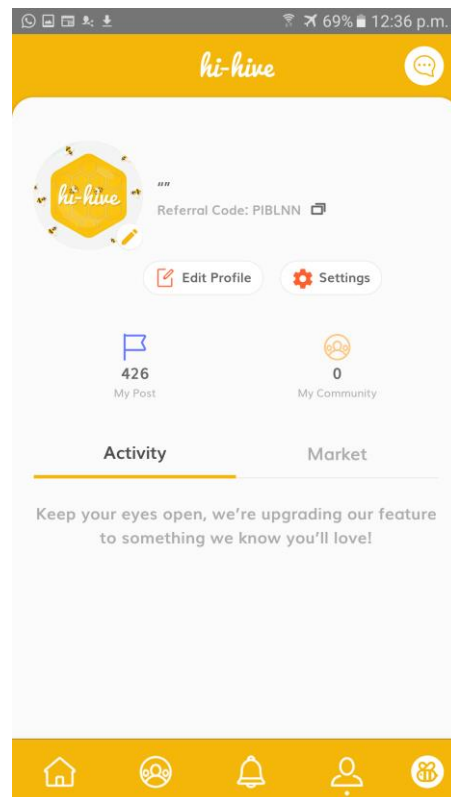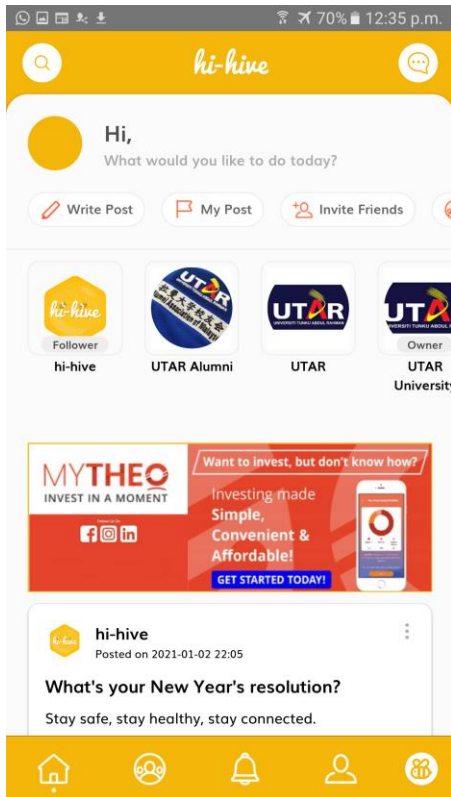- Tap on "Next".

Email Verification

- Please input your UTAR email – To onboard UTAR personalised community, you need to input your UTAR email address.
- Tap on "Request Activation", you will receive email with activation link.
- Minimize the *hi-hive* Community App but do not close the app, let it runs in the background.
- Go to your UTAR inbox to read "hi-hive UTAR Onboarding" email, tap on "Activation" link.
- Upon activation, navigate to *hi-hive* Community App, and tap on "Continue" to complete the onboarding up process.
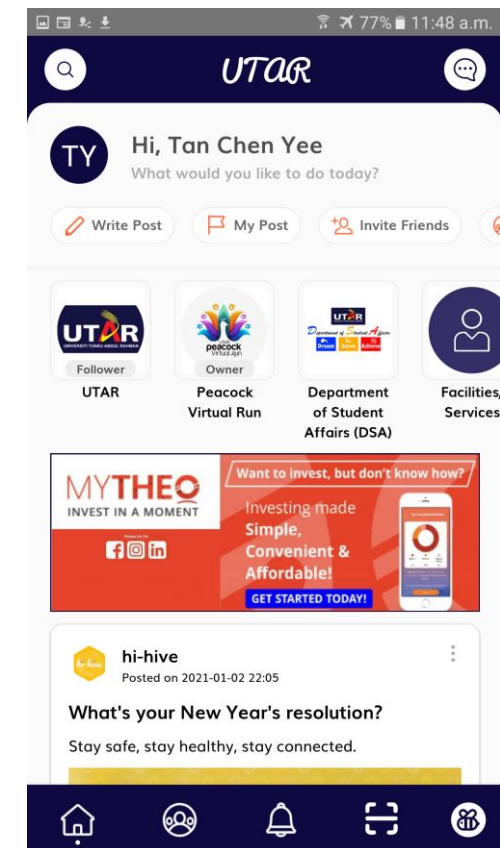
Appendix 1

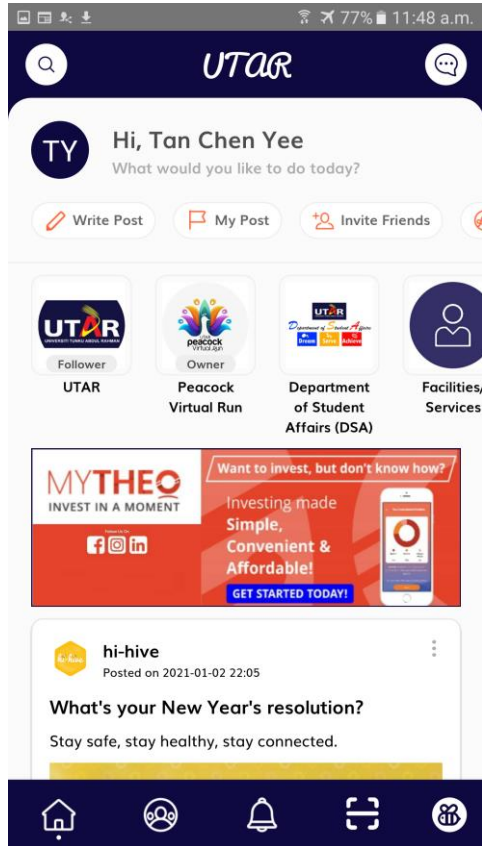## Another Way to onboard UTAR App Personalised Community

Onboarding
- Please follow these steps if you have forgotten to onboard during sign up process.
- Launching *hi-hive*, tap on "Person" icon on bottom menu.
- Tap on "Edit Profile" and follow previous slide to complete UTAR onboarding process.
- Once onboarding is successful, you will be brought to UTAR personalised main landing screen.
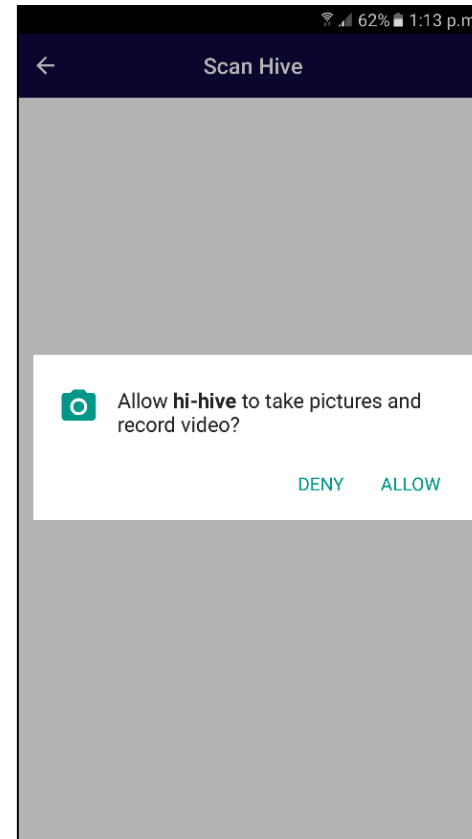
Appendix 1

Scan QR Code

Scan Hive (QR Code Scanner)
- To scan **QR Code** displayed to you, tap on "Scan Hive" icon on the bottom menu.

Allow Camera Permission
- Select "ALLOW" to use camera for scanning.
- Should you have any question or request for help, please send email to **support.hi-hive@silverglobe.com**.