

ChartMaker® Practice Manager Release Notes

ChartMaker[®] 2022.1 (fv6.7.5)

Important Notifications

- Upgrade from Microsoft Server 2008/2012 and Windows 7/8 Since January 2020, your Windows 7/8 workstations and Microsoft 2008 Servers are no longer supported. Likewise, support for Windows 8.1 will end on January 10, 2023, and support for Windows Server 2012/2012R2 will end on October 10, 2023. Even with security patches, problems may still arise if you choose not to upgrade. In addition, your workstations are not HIPAA compliant. To avoid these issues, contact our Technical Services Department today.
- SQL Server 2016 & the ChartMaker 2018.2 (File Version 6.3.3) Upgrade Beginning with ChartMaker 2018.2 (File Version 6.3.3) Upgrade, a warning message will appear upon the completion of the upgrade regarding the transition of the ChartMaker Medical Suite to using SQL Server 2016, for those offices where an automated upgrade to SQL Server 2016 was not possible. See the figure below. If you are receiving this message, to avoid potential issues and to ensure your system remains HIPPA compliant, it is important to contact either STI Hardware Helpdesk, or your software vendor, to review your options.

ChartMaker Medical Suite: Processing			
Completed		(S
Upgrade Completel Use Next button to finish u	n		
WARNING***** This version of the Medical Suite has been cert Server 2016 but SQL Server 2016 cannot be a on your server for one of three reasons; either y operating system is incompatible, or you have y or Enterprise edition, or this is a new install. The Medical Suite will continue to run on SQL 1 on 7/9/2019, Microsoft will stop issuing securit Server 2008 R2. After that date, SQL Server 21 support HIPAA compliance. Please contact either the STI Hardware Helpdi support vendor to review your options.	ified to run on SQL utomatically installed iour server's Vorkgroup, Standard, Server 2008 R2, but y patches for SQL 308 R2 may no longer esk, or your hardware		
*****END OF WARNING****			
Preparing to install STI Update Service. (11:30) Freparing to install HDS Service. (11:30) Preparing to install HDS Service. (11:29) STI Mobile Service installed successfully. (11:2	9)		•

ChartMaker Medical Suite SQL Server 2016 Warning

Administration

• Administration – Diagnosis Search – The ICD10 Code Set field, in the ICD10 Search and Crosswalk areas of the Diagnosis Search dialog, has been updated with an October 1, 2023 – Sept 30, 2024 code set when searching for diagnosis codes or using the crosswalk functionality. In addition, the ICD10 Search and Crosswalk areas for this new code set have been updated so that whenever a diagnosis is mapped to an HCC (Hierarchical Condition Categories) code, an (HCC) indicator will appear after the diagnosis description to easily identify these diagnosis codes. You can toggle between the Oct 1, 2014 – Sept 30, 2016 code set, the Oct 1, 2016 – Sept 30, 2017 code set, the Oct 1, 2017 – Sept 30, 2018 code set, the Oct 1, 2018 – Sept 30, 2019 code set, October 1, 2019 – Sept 30, 2020 code set, October 1, 2020 – Sept 30, 2021 code set, October 1, 2021 – Sept 30, 2022 code set, October 1, 2022 – Sept 30, 2023 code set, and All ICD10 Codes, in addition to this new code set. This allows you to easily search for the applicable ICD10 codes that are active, as outlined by the CDC, for the applicable date ranges. When accessing the Diagnosis Search dialog via the Administration menu, the system will default to the code set based on the current day's date.

Charge

- Charge Enter a Charge The ICD10 Code Set field, in the ICD10 Search and Crosswalk areas of the Diagnosis Search dialog, has been updated with an October 1, 2023 Sept 30, 2024 code set when searching for diagnosis codes or using the crosswalk functionality. In addition, the ICD10 Search and Crosswalk areas for this new code set have been updated so that whenever a diagnosis is mapped to an HCC (Hierarchical Condition Categories) code, an (HCC) indicator will appear after the diagnosis description to easily identify these diagnosis codes. You can toggle between the Oct 1, 2014 Sept 30, 2016 code set, the Oct 1, 2016 Sept 30, 2017 code set, the Oct 1, 2017 Sept 30, 2018 code set, the Oct 1, 2018 Sept 30, 2019 code set, October 1, 2019 Sept 30, 2020 code set, October 1, 2020 Sept 30, 2021 code set, October 1, 2021 Sept 30, 2022 code set, October 1, 2022 Sept 30, 2023 code set, and All ICD10 Codes, in addition to this new code set. This allows you to easily search for the applicable ICD10 codes that are active, as outlined by the CDC, for the applicable date ranges. When accessing the Diagnosis Search dialog when entering charges, the system will default to the code set based on the service Start Date to ensure that the proper ICD codes for that date are selected.
- Charge Edit a Charge The ICD10 Code Set field, in the ICD10 Search and Crosswalk areas of the Diagnosis Search dialog, has been updated with an October 1, 2023 Sept 30, 2024 code set when searching for diagnosis codes or using the crosswalk functionality. In addition, the ICD10 Search and Crosswalk areas for this new code set have been updated so that whenever a diagnosis is mapped to an HCC (Hierarchical Condition Categories) code, an (HCC) indicator will appear after the diagnosis description to easily identify these diagnosis codes. You can toggle between the Oct 1, 2014 Sept 30, 2016 code set, the Oct 1, 2016 Sept 30, 2017 code set, the Oct 1, 2017 Sept 30, 2018 code set, the Oct 1, 2018 Sept 30, 2019 code set, October 1, 2019 Sept 30, 2020 code set, October 1, 2020 Sept 30, 2021 code set, October 1, 2021 Sept 30, 2022 code set, October 1, 2022 Sept 30, 2023 code set, and All ICD10 Codes, in addition to this new code set. This allows you to easily search for the applicable ICD10 codes that are active, as outlined by the CDC, for the applicable date ranges. When accessing the Diagnosis Search dialog when editing charges, the system will default to the code set based on the service Start Date to ensure that the proper ICD codes for that date are selected.

Clinical

- Clinical Immunization The program has been updated to ensure that the latest CVX codes and CVX mappings, MVX codes and MVX mappings, Manufacturers, and NDC codes, per the latest CDC guidelines, are used for immunization procedures.
- Clinical Immunization Immunization Registry CT WiZ The CT Wiz program has been updated to adhere to their June 2023 HL7 specifications and requirements when sending immunization information for this registry.

Documents

• **Documents – Statements** – In previous versions an issue could arise where the write-offs were not displaying correctly for individual charges on the statements, thereby inflating balances. This issue has been corrected.

Patient

Patient – Case – Diagnosis – The ICD10 Code Set field, in the ICD10 Search and Crosswalk areas of the Diagnosis Search dialog, has been updated with an October 1, 2023 – Sept 30, 2024 code set when searching for diagnosis codes or using the crosswalk functionality. In addition, the ICD10 Search and Crosswalk areas for this new code set have been updated so that whenever a diagnosis is mapped to an HCC (Hierarchical Condition Categories) code, an (HCC) indicator will appear after the diagnosis description to easily identify these diagnosis codes. You can toggle between the Oct 1, 2014 – Sept 30, 2016 code set, the Oct 1, 2016 – Sept 30, 2017 code set, the Oct 1, 2017 – Sept 30, 2018 code set, the Oct 1, 2018 – Sept 30, 2019 code set, October 1, 2019 – Sept 30, 2020 code set, October 1, 2020 – Sept 30, 2021 code set, October 1, 2021 – Sept 30, 2022 code set, October 1, 2022 – Sept 30, 2023 code set, and All ICD10 Codes, in addition to this new code set. This allows you to easily search for the applicable ICD10 codes that are active, as outlined by the CDC, for the applicable date ranges. When accessing the Diagnosis Search dialog when entering or editing patient information, the system will default to the code set based on the current day's date.

Remittance

• Remittance – Post Remittance Payments – The Files and Checks section of the Post Remittance Payments tab has been updated with a Delete Multiple button that allows access to a Delete Multiple Files dialog where you can delete multiple remittance files and/or checks that are no longer needed. See Figure 1. Once the Delete Multiple Files dialog is accessed, all the current files and checks that have been imported into the system will appear, simply check the files and/or individual checks you want to remove, and then click the Delete button. A confirmation message will then appear, and then if confirmed, the files/checks will be deleted.

Practice Manager - Fictional Physicians () - Craig -	
Account Administration Print Add-In:		
12 Patient 📎 Uharge 🎝 Payment 🥹	🔝 Delete Multiple Files	- • ×
Remitrance Type, [Medicare - PA/NJ - ANSI 4 Import Remitrance Files Post Remitrance P Files and Onecks ⊕ 03142023		
	Select <u>A</u> I	 Delete Cancel
< > > Refresh Delete Delete Multiple	¢	

Figure 1 – Post Remittance Payments – Delete Multiple Files

Reports

Managed Care Reports

Encounter Analysis → NCQA Diversity Requirements – To meet the NCQA/PCMH reporting requirements for 2023, a new NCQA Diversity Requirements report is available that displays encounter counts and percentages of the total patient population for each facility, broken down by the patient demographic categories of Race, Ethnicity, Zip Code, Sexual Orientation, and Gender Identity. See Figure 2. This report can be selected for a specific Facility and/or Encounter Date, if needed. Do note, that patients who have charges/encounters that are *not* associated with a facility will not be displayed.

NCQA Diversity Requirements Report

Facility AMC - 7 Patients

Zip Code	
08026	1 / 7 (14.29%)
08080	1 / 7 (14 29%)
14240	1 / 7 (14.29%)
18018	1 / 7 (14.29%)
19333	1 / 7 (14.29%)
194031129	1 / 7 (14.29%)
44306	1 / 7 (14.29%)
Base	
American Indian or Alaska Nativa	0 / 7 (0.00%)
Ania Can Indian of Alaska Nauve	0 / 7 (0.00%)
Black African American	0 / 7 (0.00%)
Declined to specify	0 / 7 (0.00%)
Hispanic	0 / 7 (0.00%)
Native Hawaiian or Other Pacific Islande	0 / 7 (0.00%)
White	1 / 7 (14.29%)
None	6 / 7 (85,71%)
Ethnicity	
Declined to Specify	0 / 7 (0.00%)
Hispanic or Latino	1 / 7 (14.29%)
Not Hispanic or Latino	3 / 7 (42.86%)
None	3 / 7 (42.86%)
Sexual Orientation	
Lesbian, gay or homosexual	1 / 7 (14.29%)
Straight or heterosex ual	0 / 7 (0.00%)
Bisexual	0 / 7 (0.00%)
Something else, please describe	0 / 7 (0.00%)
Don't know	0 / 7 (0.00%)
Choose not to disclose	1 / 7 (14.29%)
None	5/7(71.43%)
Gender Identity	0 / 7 /0 000/)
Identifies as Male	0 / / (0.00%)
Identifies as remain	1 / / (14.29%)
remaie-to-Male (F1M)/Iransgender Male/Irans Man	077(0.00%)
Male-to-Female (MTF)/Transgender Female/Trans W oman	0 / 7 (0.00%)
Genderqueer, neither exclusively male nor female	2 / 7 (28.57%)
Additional gender category or other, please specify	1 / 7 (14.29%)
Choose not to disclose	1/7(14.29%)
None	4 / 7 (57.14%)

Figure 2 – Encounter Analysis - NCQA Diversity Requirements

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