Novitas Medicare Electronic Professional Claim

~ Submitting Claims Through Novitasphere Portal

If you have not enrolled for Novitasphere Portal...STOP and enroll.

Providers in DE, MD, NJ & PA can sign up by clicking on the link below.

- https://www.novitas-solutions.com/webcenter/portal/MedicareJL
- Look for the Novitasphere Sign up Button



Follow the directions on the webpage for enrollment.

If you have any questions regarding the Novitasphere enrollment process, you need to contact Novitas Medicare for assistance. 855-880-8424



PRACTICE MANAGER CONFIGURATION STEPS

Check to make sure the Medicare electronic billing programs are registered

Click Add-Ins > Insurance Billing > Billing Component Manager

- DE Medicare DEMCR_P5
- MD Medicare MDMCR_P5
- NJ Medicare NJMCR_P5
- PA Medicare PAMCR_P5
- If the applicable billing form is listed, Click OK
- If the applicable billing form is NOT listed, click the Also Show Unused Component button to display all the available Billing Forms, check the applicable billing form(s). Click OK

| Practice Ma | <mark>nager - Central</mark> ministration P | Medical Grou rint Add-In | up (1) - pcadmin - PC s To-Do (0) Help | Care ? | | | | | 8 |
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Click Administration > Transaction Tables > Insurance

- In the IH Code field, enter the Medicare Insurance IH Code(s)
- Click on Billing Type Button and select the eyeglass.

Create a new Billing Type code by selecting the option New and complete as follows:

- IH Code Enter MCRN
- Description: Medicare through Novitasphere
- State: Enter applicable state
- Billing Form fields: Select the proper Billing Form (DEMCR_P5, MDMCR_P5, NJMCR_P5, or PAMCR_P5) for Primary and Secondary fields, the Default billing set to MCRPPA.
- Click SAVE

1. Click the **Billing IDs** button.

In the Insurance Billing Codes screen, click the New button.

In the Billing Form field, select the proper Billing Form (DEMCR_P5, MDMCR_P5, NJMCR_P5, or PAMCR_P5)

- In the Override Data area Payor Organization # field
- DEMCR_P5 enter 12102
- MDMCR_P5 enter 12302
- NJMCR_P5 enter 12402
- PAMCR_P5 enter 12502

Click the Add To List button, and then click the Close button.

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| Practice Manager - Central M | ledical Group | (1) - pcadm | in - PCare | | | | | 8 |
| count Administration Print | ani-hhA te | To-Do (0) | Help ? | | | 1 | | |
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| Last: | < > | Patient Stmnt |
| Address 1: | | Family Links |
| Address 2: | Insurance - MED - PA MEDICARE | |
| Postal Code: City: | 1 Override Key | Phone # |
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Electronic Submitter Information

- Add-Ins > Insurance Billing > Electronic Submitter
- Check to see if the Medicare billing program is listed. (DEMCR_P5, MDMCR_P5, NJMCR_P5, or PAMCR_P5)
- If the billing form is already listed, click on the Medicare Billing Form and then Click on EDIT. The Submitter ID needs to be the Submitter ID enrolled with Novitasphere. Once added, click Add to List and Save All.
- Note: If you do not know your submitter id enrolled with Novitasphere, go to the Novitasphere Portal and it will be listed under "My Account Profile"
- If the Electronic Submitter Information is not listed for the Medicare billing program, you will need to add it.

Click the New button.

In the **Billing Form field**, select DEMCR_P5, MDMCR_P5, NJMCR_P5, or PAMCR_P5 In the **Practice field**, select the practice to which this submitter information applies. In the **Submitter ID** field, enter your **Submitter ID** assigned by Novitasphere

- Enter your office information in the Name, Address, Contact, and Phone fields.
- In the Receiver ID field, enter the applicable state assigned number:
- 12102 DE Medicare; 12302 MD Medicare; 12402 NJ Medicare or 12502 for PA Medicare
- In the Receiver Name field, enter Medicare.
 Check the Acknowledgement Request box.
 Check the Medicare Participant box if your office participates with Medicare.
 Click the Add to List button.
 Click the Save All button.

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| GG ICD10 | Description | 11 # ICDS | Add To Li | st Cancel | UNGUINY | Activation: | // | ? |

Edit the Billing Form Communications Setup

Click Add-Ins > Insurance Billing > Communication Setup.

If the Medicare billing form DEMCR_P5, MDMCR_P5, NJMCR_P5 or PAMR_P5 is listed, **EDIT** as follows:

-Target Folder: Browse to or enter the Path to the folder containing the browser applications (Edge, Chrome, Firefox, etc) -Application Folder: Browse to or enter the Path and Program Name -Extra Command Parameters: Enter - https://home.idm.cms.gov/signin/login.html

When finished, click Add to List and Save All button.

- ~~ IF the billing form is **NOT** listed, set up this screen as follows:
- I. Click the New button.
- 2. In the Billing Form field, select the **Billing Form** for which you want to configure the communications setup.

Target Folder: Browse to or enter the Path to the folder containing the browser applications (Edge, Chrome, Firefox, etc)
Application Folder: Browse to or enter the Path and Program Name
Extra Command Parameters: Enter - <u>https://home.idm.cms.gov/signin/login.html</u>
Click the Add to List button and Save All button.

| Billing Form Target Path | | Application | | New |
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BILLING MEDICARE USING THE MANUAL BILLING TAB

- Click the Insurance Billing tab select Manual Billing
- Gathering the Claims and Creating the File
- 1. Select the **DEMCR_P5** (for Delaware Medicare), **MDMCR_P5** (for Maryland Medicare), **NJMCR_P5** (for New Jersey Medicare), or **PAMCR_P5** (for Pennsylvania Medicare) billing form.
- 2. Select the **Practice(s)** and **Provider(s)** that you would like to collect claims for.
- 3. Check the **Print Forms and Reports after gathering claims** option, and configure any other **Batch Run Options** as needed.
 - Configure any Advanced Selections as needed.
- 5. Click the **Start Now** button.
- 6. Print the Bad Claims Report, if applicable. Put aside for now to be corrected after this transmission is completed.
- 7. Click the **Print/Send Batch** button.

- Highlight the billing batch you wish to send, and then click the Send button.
 Note: Upper right corner has option to Sort List By: Date or Forms/Date
- Click the Make a file button. (Do Not Select Zip the File) Save in the Upload folder For Delaware Medicare, enter DEMCR.dat in the File Name field.

For Maryland Medicare, enter MDMCR.dat in the File Name field.

For New Jersey Medicare, enter NJMCR.dat in the File Name field.

For Pennsylvania Medicare, enter **PAMCR.dat** in the File Name field.

Note: if you are sending files for multiple practices, you should name the file accordingly. Example: DEMCR1.dat for Practice 1 and DEMCR2.dat for Practice 2. Use your IH practice code.

- 10. Click the Save button after the file name has been entered. If you are asked to overwrite the existing file, click the Yes button. A message will then appear on your screen "the file already exists, do you want to replace it?, select Yes and then OK.
- 11. Click the Launch Button and the Novitasphere login screen will be displayed

SENDING THE FILE THROUGH NOVITASPHERE

- Directions on Sending Claims & Downloading Reports thru the Novitasphere Portal are listed on the STI documentation.
- You can View and Download your Medicare EOBs in a PDF format from the Novitasphere Portal.

Go to Retrieve Documents (on left side) > View Remittance Advice

Novitasphere Phone Number for Assistance: 855-880-8424

You can access this information from the STI website <u>https://sticomputer.com</u>

-Resources > Practice Manager > Instructional Downloads > Insurance Billing