

# CITY OF CAPE TOWN

## SAFETY AND SECURITY DIRECTORATE

### ANNUAL AWARDS NOMINATIONS – NOVEMBER 2016

#### CATEGORY: BRAVERY

NAME	DEPARTMENT	MOTIVATION
Furnall April	Cape Town Traffic Services	<p>Traffic officer April has had an eventful year. On 8 April, four suspects attacked him just off Baden Powell Drive. April managed to return fire when threatened and secured the arrest of two of the four suspects.</p> <p>On 8 September, he went up against a member of the Nice Time Kids gang in Mitchells Plain who had assaulted a group of learners and robbed them of a backpack and a bicycle. The incident ended with the suspect behind bars.</p> <p>In March, April and his partner also helped a woman in labour while waiting for the ambulance to arrive. They rushed her from Eerste River to the Hottentots Holland Hospital in Somerset West in the nick of time as her healthy baby boy arrived shortly after they got her to the hospital.</p>
George Saunders Ambrose Brand	Cape Town Traffic Services Road Haulage Unit	<p>While on patrol in Bothasig on 27 November 2015, the officers were alerted to smoke coming from a residential property. Officers responded to the scene and neighbours informed them that the occupant of the house might still be inside. Officer Saunders kicked open the gate leading to the property, but couldn't get through the security gate. He then smashed one of the bedroom windows and spotted a dog and a walking frame in the room.</p> <p>Saunders entered the room and tried to find the occupant but couldn't see because of the dark smoke. Neighbours meanwhile were able to break through the security gate and also entered the house. The occupant was eventually found lying on the floor next to the bed and carried to safety by Officer Saunders. Emergency personnel arrived on scene and stabilised the home owner who was transported to hospital.</p>

		<p>Officer Saunders and the three neighbours were treated for smoke inhalation. Saunders received further treatment in hospital for cuts sustained while breaking the house window. If not for the brave and quick reaction of Officer Saunders and the three neighbours, the woman would not have survived the fire. The dog made it out safely as well. Officer Saunders went beyond the call of duty with his selfless act of courage, quick thinking and perseverance.</p>
Vuyo Njokweni Tembekile Topo	Law Enforcement Anti-land Invasion Unit	<p>The officers came to the aid of a woman who had been robbed while walking home on Tuesday 20 September. At the time, the officers were doing perimeter patrols along the N2. The woman provided a description of the suspect and indicated that he had run off towards Bonteheuwel. The officers gave chase and soon enough spotted the suspect who tried to evade them by running and hiding in a nearby house. The two officers recovered all the woman's stolen items as well as an unlicensed firearm that the suspect had in his possession. He was arrested on charges of armed robbery and possession of an illegal firearm.</p>
Bertram Schaefer Grenvil Ross	Law Enforcement	<p>In the early hours of 15 September, the officers responded to a complaint at Mnandi Beach toilets where security personnel were threatened at gunpoint by would-be cable thieves. The suspects fled the scene when they spotted the officers, taking them on a hide and seek pursuit in dense bush for about half an hour. The officers eventually won the day and arrested four suspects. They also confiscated a replica pistol and approximately 35 m of underground cable that had been stolen from the toilet. The suspects were detained at Mitchells Plain police station where a case docket was opened for cable theft and pointing of a firearm.</p>
Nizaamudeen Miller	Law Enforcement	<p>On 2 January, Officer Miller was deployed to work on Mnandi Beach. On his way to the swimming pools, he heard a colleague calling for assistance after spotting a bather caught in a rip current, about 15 m offshore. Miller rushed to the scene and made his way into the water, successfully rescuing a 15-year-old boy from Tafelsig who was treated by medical staff on duty at the site.</p>
Allan Davids Clinton Adams	Metro Police	<p>On Sunday 4 September, the two officers were approached by a man who claimed he knew the whereabouts of a Bangladeshi national who had been kidnapped for ransom two days earlier. The officers responded to the given address in Philippi and found the kidnapped man, bound and chained and extremely traumatised. They freed the man, arrested three suspects found on the premises, and confiscated a replica firearm.</p>

Bredley Adams	Metro Police	Constable Adams acted beyond his scope of duty when he single-handedly cornered a group of armed robbers including an off-duty police officer. Adams was driving on the R300 from Mitchells Plain on Wednesday 21 September, when he was flagged down by a member of the public who indicated that he was in pursuit of a group of men who had just robbed his business. Adams and the civilian continued following the suspects' vehicle and he eventually managed to force them to a halt. Adams kept the suspects in check until back-up arrived. One of those arrested was an off-duty police officer stationed at Site B in Khayelitsha. He had his service pistol on him. Officers also recovered just over R2 000 in cash that had been stolen during the robbery.
Hilton Adams Sandisa Maha	Metro Police	The officers have excelled in the manner in which they've handled themselves during numerous protest actions across the city this year, often volunteering to remain on duty beyond their shift times and helping to keep innocent members of the public out of harm's way.
Gregory George	Disaster Risk Management	Gregory joined the Disaster Risk Management Centre in 2012, having previously served in other City departments for 25 years. While driving to an event, Gregory witnessed a robbery and assault taking place near the Philippi Police Station. He jumped out of his vehicle and apprehended the suspect who had stabbed someone in the head. Gregory made a citizen's arrest with the help of two DRM volunteers and handed the suspect over to police.
Bernard John Schoeman Bradley Biggs	Fire and Rescue Service	Firefighters responded to a building alight on 26 July and on arrival discovered that a fire had started on the 10th floor of a UCT student residence. While firefighters attended to the flames, the two colleagues searched the smoke-filled 11th floor. Bernard Schoeman and Bradley Biggs located a young man in his bedroom. As the victim was unresponsive, the firefighters dragged him about 20 m to the fire escape. Once there, they used their breathing apparatus gear to give him air before carrying him down to the 9th floor of the building – out of the danger zone – where medics took over resuscitation efforts.

### CATEGORY: OFFICER OF THE YEAR

NAME	DEPARTMENT	MOTIVATION
Valita Sontaba	Cape Town Traffic Services	Officer Sontaba joined the Highway Ghost Unit in 2014. He has been instrumental in the

		<p>combatting of serious moving violations, especially reckless and negligent driving offences and has achieved a 90% conviction rate on cases that appeared on the court roll. During the first three months of this year, he came to the aid of a pregnant motorist who was experiencing labour difficulties and could not drive further. He remained with her until a medical team arrived to take her to hospital. Officer Sontaba has arrested more than 140 offenders for serious moving violations this year. In addition, he has charged more than 100 pedestrians found on the N2, which is illegal in terms of the National Road Traffic Act.</p>
Sizwe Siyo	Cape Town Traffic Services	<p>On 11 January, Officer Siyo stopped a driver for drunk driving. He noticed a passenger in the back of the vehicle who then informed the officer that she had been sexually assaulted by the driver. Officer Siyo ensured that the victim got the necessary assistance and booked the driver for drunk driving as well as sexual assault.</p> <p>Officer Siyo fits in well with his team mates and has shown true commitment to sustaining a high level of service delivery. In the first eight months of the year he arrested 82 offenders, fined motorists for 1 998 moving violations and impounded 17 taxis.</p>
Sydwell Phakamisa Mali	Cape Town Traffic Services	<p>Officer Mali has a reputation for punctuality, neatness and attentiveness to his patrol vehicle and equipment. He is always willing to help, whether it is to stay after his normal hours at a moment's notice or lend a hand to his colleagues who look up to him as a leader and resourceful individual they can call on for advice and assistance.</p> <p>Officer Mali also completed his B-Tech Degree in 2012. He is the kind of person you can rely on in any situation and is a consummate professional in his dealings with the public.</p>
Wayne Petersen	Law Enforcement	<p>Wayne Petersen has, over the past three or four years, produced outstanding work with regard to managing and controlling the Displaced Persons Programme within Subcouncil 20 and beyond. These tasks are always performed in the most humane manner possible, with the aim of securing the best outcome for all concerned.</p> <p>In 2015, he was able to secure 169 clean-up operations successfully, many of which were performed after hours and well outside his normal work schedule. We are most fortunate to have someone like this as part of our middle-management team for his continuous and unselfish contributions.</p>
Jacobus Gelant	Law Enforcement	<p>Officer Gelant was instrumental in defusing the situation when about 50 rival gang members became embroiled in a fight at Muizenberg Beach on 16 December 2015. Six</p>

		<p>suspects were arrested by the South African Police Service when back-up arrived. Officer Gelant successfully prevented serious injuries from occurring, given that the beach was full of innocent bystanders.</p> <p>In addition, he has made at least 31 arrests until mid-October, including two would-be hijackers who tried to attack two women along the Borchers Quarry bridge on 29 July. After hearing screams, Gelant witnessed one of the women being held by a suspect. He came from behind, pushed the robber away from the woman and successfully handcuffed him. Gelant's colleague collared the other suspect. It was later discovered that the suspects were in possession of an imitation firearm.</p>
Mtintsilana Mtimkhulu Desmond Van Wyk	Metro Police	<p>Constable Mtimkhulu has made a total of 56 arrests since January 2016. Constable Van Wyk has made a total of 38 arrests since January 2016.</p> <p>These two constables, operational in Area South, have the highest number of arrests and take a zero tolerance approach to lawbreakers.</p>
Grant Lipari	Metro Police	Officer Lipari remains highly motivated and focused year in and year out and he is nominated for his ongoing dedication in the performance of his duties.
Charles Williams	Disaster Risk Management	Charles distinguishes himself through outstanding resourcefulness and sense of duty by being always available for any task given to him, even if he is not on standby duties after hours. He has an outstanding record of making commerce and industry, critical government institutions and communities prepare for any unforeseen emergencies by organising quite a number of exercises in order to make these institutions resilient against any disastrous event.
Chantel Alexander	Disaster Risk Management	<p>She is a highly skilled individual who can perform numerous functions. Besides being highly dedicated to her DRM work function, Chantel is also involved with the EPIC project as well as numerous employee assistance functions and task teams in the directorate.</p> <p>Chantel has a heart for her colleagues and the community. This is demonstrated by her willingness to be involved with trauma counselling, the substance abuse programme and assisting with numerous community-based programmes.</p> <p>She is also very good with conflict resolution which she has put to use regularly in the Hangberg area which has numerous community forums and individual leaders.</p>

Mandy Thomas	Disaster Risk Management	Mandy has a good work ethic and has shown great dedication and passion. She is a good mentor to her colleagues, communicates and interacts well with her peers and communities, is innovative and adds value to the work environment.
Russel Fish	107 PECC	<p>Russel has been with the 107 centre since 2010 and has proven himself to be a dedicated member of staff who is one of the frequent top achievers.</p> <p>Russel always stays calm in all situations and deals with every call in a professional manner. He has also been chosen to become a part-time assessor with the quality management team.</p>
Fatima Basardien	107 PECC	<p>Fatima has been employed within the Public Emergency Contact Centre since August 2014. She is a very committed individual and strives for perfection in her work. Fatima plays an active role in coaching and mentoring students in the cooperative training programme and also with coaching of internal staff within the PECC assessment programme.</p> <p>Fatima is a great asset to her team and the City.</p>
Arlene Wehr	Fire and Rescue Service	Divisional Commander Wehr has achieved a lot over the past year. After being a member and office bearer of the South African Emergency Services Institute (SAESI) for a number of years, she has now been elevated to Vice President of the Institute. She is also a member of the Western Cape Firefighters Association, having been instrumental in attending the World Police and Fire Games and being the main organiser in ensuring the attendance of a City of Cape Town contingent. She has also been instrumental in managing and motivating for the attendance of a City firefighting team to attend the World Extrication Challenge in Brazil in October 2016.

### CATEGORY: OUTSTANDING SERVICE

NAME	DEPARTMENT	MOTIVATION
Girschen Grobbelaar	Cape Town Traffic Services	Traffic Officer Grobbelaar saved the life of a 14-year-old girl who was found in the back of a taxi after being raped and beaten by a taxi driver in the early hours of Sunday 10 April 2016. The taxi driver was arrested for assault, rape of a minor and drunk driving. Bail was opposed and the accused in custody until next year when the case goes before the High

		Court for trial.
Sizwe Siyo	Cape Town Traffic Services	<p>On 11 January, Officer Siyo stopped a driver for drunk driving. He noticed a passenger in the back of the vehicle who then informed the officer that she had been sexually assaulted by the driver. Officer Siyo ensured that the victim got the necessary assistance and booked the driver for drunk driving as well as sexual assault.</p> <p>Officer Siyo fits in well with his team mates and has shown true commitment to sustaining a high level of service delivery. In the first eight months of the year he arrested 82 offenders, fined motorists for 1 998 moving violations and impounded 17 taxis.</p>
Mogammat Mustapha	Cape Town Traffic Services	Officer Mustapha is a consummate professional who pays close attention to detail and providing excellent service to clients at the Driving Licence Testing Centre. He is performance- and target-driven and achieves and improves targets set at the station and who is always looking for ways to improve service delivery and ensure customer satisfaction.
Christie Groeneveld Mthetheleli Ntentema	Law Enforcement	<p>On 8 April 2016, the two officers assisted tourists on the N7 highway who had become caught up in the protest action in Dunoon. The vehicle transporting the tourists was pelted with rocks, resulting in the occupants being injured. The two officers came to the assistance of the family and established that they were from Gauteng and the Ukraine, headed to Paternoster for a holiday. They called an ambulance and ensured that they were safely transported to hospital for treatment while also keeping an eye on their vehicle and luggage.</p> <p>The officers' actions were a positive reflection of the City's enforcement services and they are commended for their swift response.</p>
Craig Colwell Zolisa Libazi	Law Enforcement	<p>On Thursday 21 January 2016, a train was set alight in the Fish Hoek area, resulting in surrounding vegetation catching alight too.</p> <p>Inspector Colwell and his Law Enforcement team came to the assistance of firefighters who at that stage were extremely exhausted. They assisted in cordoning off roads affected by the fire. As the fire spread further, Inspector Colwell and his team risked their lives by entering hazardous areas to assist firefighters with coupling of hoses from the fire department and assisted in extinguishing fires. Furthermore, the brave officers assisted in vacating residents in the upper mountainous areas. Their actions saved many lives.</p>

Clinton Langeveldt Siviwe Dishi	Law Enforcement	On Thursday 22 September 2016 at around midday, the officers came across a Hyundai 1-ton bakkie that had driven into the side barriers of Helen Suzman Boulevard in Cape Town. Upon investigation, they discovered that the driver was having a heart attack. The officers pulled him out of the vehicle and started CPR. They carried on with their resuscitation efforts until an ambulance arrived. The ambulance staff thanked the officers for their prompt response and assured them that had the heart attack not been that severe, they would have saved the driver's life by their techniques and fast action with CPR.
Arthur Roderiques Celestina Temmis	Metro Police	The K9 specialised unit has continued to deliver outstanding service to the communities in Cape Town. They are a special breed of police officers who accept all challenges thrown at them and surpass all expectations in their daily tasks. They can be called upon to deal with and maintain social order through integrated policing methodologies.
Eugene Van Zyl	Disaster Risk Management	Eugene joined the Disaster Risk Management Centre (DRMC) as a learner technician in 2007, when he transferred from Ambulance Services. Among his duties are IT and equipment support in the various conference venues of the DRMC, as well as assisting with other tasks such as deliveries, access control, etc. Eugene always conducts himself in a manner that is helpful and efficient to the organisation and goes beyond the call of duty.
Granville Loock	Disaster Risk Management	Granville joined DRMC in 2013, following an internal promotion within the City. Driving is one of his duties and he is often called upon to assist the Public and Awareness Section with their programmes. He has shown utmost commitment in that very often he is required to collect participants for the community-based risk assessment workshops and has to leave home in Mamre as early as 05:00, covering a huge geographical area in the process. Despite these demands on his services, he always conducts himself in a friendly and helpful manner and is an absolute people's person.
Moegamat Kippie	Disaster Risk Management	Moegamat joined DRMC in 2009, having previously served in the Ambulance Service as an emergency care practitioner. Moegamat is always available to be called upon to stand in for others at short notice and gets along well with his peers. He is known to have strong conflict resolution skills within the workplace and in terms of interacting with various communities at emergency incidents. He is reliable, enthusiastic, a team player and an asset to the DRMC.
Bongeka Ntlemeza	107 PECC	Bongeka started with the City as an emergency communicator 2 in May 2015. Less than a year later, she applied for – and was successful – in becoming an emergency communicator



		3. Bongeka is a very dedicated and hard-working individual who has become one of the top call-takers in a very short period. She has become so efficient that by the beginning of this year she started doing call assessments. She is an true example of excellence and gives her all to the City and the community.
Yumna Hendricks	107 PECC	Yumna started her career with the PECC as an emergency communicator 1 and within five months she applied for, and was successful in securing an emergency communicator 3 position. Although soft spoken, she can hold her own when it comes to the toughest callers. Yumna is one of our star call-takers and an example to all of her colleagues.
Craig Cyster Ricardo Fourie	Fire and Rescue Service	These staff members are extremely dedicated and have made enormous contributions to the development, participation, implementation and further continuous development of the Safety and Security EPIC system. They have gone way beyond their call of duty in facilitating training sessions, developing solutions to system problems, as well as giving expert advice and input into the system over the past few months. Their achievements in this process have been nothing short of phenomenal. They have ensured that the Fire and Rescue Service is well prepared for the implementation and use of the new system.
Deon Ezra Arnoldus	Fire and Rescue Service	<p>Deon shows initiative and discipline that have helped earn him the respect that is due to his rank. He goes beyond the scope of his job function and helps out wherever required.</p> <p>He is also responsible for the checklists that are being utilised at Belhar Fire Station. So impressed are his colleagues with his standard of work that Deon has been requested to assist with the same at their stations. He often works late into the night to complete work that he could not get to as a result of the business of the station and is always going the extra mile to assist colleagues who need help.</p>
Tracy Whittaker	Fire and Rescue Service	Tracy has an extremely high work ethic and drive towards trauma counselling and comforting staff, but also members of the public in various traumatic and tragic circumstances they are faced with in the operational environment. Tracy is also instrumental in assisting the Training Academy on first-aid training interventions, as well as helping with fitness evaluations and training in the service. Occasionally, she also interacts with terminal patients and facilitates requests for service visitations.

## CATEGORY: TEAM OF THE YEAR

DEPARTMENT	DIVISION	MOTIVATION
Cape Town Traffic Services	Human Resources	<p>The team is responsible for all recruitment and selection, training and development as well as all general HR-related matters within Traffic Services. They are dedicated and always willing to persevere to meet given deadlines, they are always willing to go the extra mile, they don't always get the pat on the back in terms of how efficient they are. The team has done exceptionally well and deserves to be nominated for team of the year. Some highlights include the following:</p> <ul style="list-style-type: none"> <li>• The team successfully facilitated training for 88% of staff members in 2015/16</li> <li>• They were instrumental in ensuring the smooth roll-out of the first ever learnership programme within Traffic Services which attracted 33 000 applications</li> <li>• The end result was that 22 candidates enrolled in a 12-month training programme, with 20 of them permanently employed afterwards</li> </ul> <p>Based on the aforementioned motivation the HR team is recommended for team of the year in terms of their exceptional administrative support within Traffic Services. The team members are Monica D Toit, Wilma Kotze, Berna Theart, Eloise Kearns, Jocelyne Louw, Bonita Williams, Davolinn Sias, Louise Liemberg, Verencia Carstens, Silvina Pereira, Heidi Brown, Wendy Spannenberg and Desire Louw.</p>
Law Enforcement	Liquor Enforcement Unit	<p>The City of Cape Town became the first Municipality in the country to establish a Liquor Enforcement Unit. Since January 2013, the Unit successfully and permanently closed 532 shebeens. This Unit also became the first to have music equipment confiscated from clubs when the Liquor By-law was amended. The standard of discipline in this unit is the highest in the department as well as the dedication and quality of work produced by its members.</p> <p>Their enforcement statistics for 2015/16 are outlined below:</p> <ul style="list-style-type: none"> <li>• Total Premises inspected: 4 444</li> <li>• Illegal shebeens closed: 116</li> <li>• Liquor confiscated: 290 710 litres</li> <li>• 989 fines issued, totalling R1 758 600</li> <li>• Compliance notices issued: 664</li> </ul>
Law Enforcement	Social Housing Unit	Some rental stock areas in the city are regarded as crime generators. Law Enforcement

		<p>officers help create a safe living environment for tenants. Since the launch of the unit, they have built a successful informant network thanks to their professional and highly skilled approach which has helped change perceptions in the affected communities.</p> <p>As a result, many tenants have become compliant and are cooperating in support of the City's Human Settlements Directorate. The unit's interventions have also led to many arrests as well as the confiscation of illicit substances and fines issued for by-law transgressions.</p>
Metro Police	Area South	<p>This is for outstanding work, consistency and producing excellent results. This team has made more than 150 arrests since January 2016.</p> <p>Sergeant Allan Davids and team (Constable Desmond Van Wyk, Constable Mtinkhulu Mtintsilana, Constable Aldrin Pekeur, Constable Lizette Miller).</p>
Metro Police	Area West	<p>The team consistently outperforms the targets set for them. They are an asset to the Metro Police Department and the residents they serve. Among their successes are the arrest of three suspects after receiving complaints of drug peddling at Ocean View Secondary.</p> <p>Sergeant Benjamin and team (Grant Lipari, Brydon Hoffman, Abdulaar Fisher, Adnaan Brink, Philiswa Mayekiso).</p>
Metro Police	Training College	<p>CTMPD Youth Camps: The Youth Camps have been successfully implemented to date. This is definitely a blueprint for the City. Other departments are using the Metro Police model as best practice.</p> <p>CTMPD Cadet Programme: The Cadet Programme started with the first intake of 32 and was proudly introduced to full Council. Since then, the number of cadets has increased to 125. We are the only Metropolitan Police Department to have such a programme and other departments are now showing interest in developing similar initiatives.</p> <p>Peace Officers Auxiliary Training: The Peace Officers Auxiliary course is designed to develop and empower neighbourhood watch members through training on relevant legislation to assist with the prevention and combating of crime within their communities.</p>
Disaster Risk Management	Logistics, Planning and Fleet Management Team	<p>Logistics Planning and Fleet Management team consisting of Aboubaker Kippie, Gregory George, Edward Leeman, Sean Van Nieting, Lizanne Williams, Morne Strydom, Granville</p>

		<p>Loock, Andre Grove, Deon Adams, Peter Hartnick and Mortimer Julius is nominated as team of the year for the exemplary support and services rendered to the various communities and organisations – very often going beyond the call of duty. Examples include assisting with victim support during fire and flooding incidents, supporting enforcement agencies during the Masiphumelele conflict by providing a 24-hour onsite mobile joint operations centre, lighting plant and mobile kitchen. They also assisted with funeral arrangements for the victims of a fire in Mitchells Plain that claimed eight lives and assisting the Mustafadin Foundation with the feeding of 65 000 people during Eid.</p>
107 PECC	Team B	<p>Under the capable leadership of supervisor, Crizelle Dempers, Team B has once again flourished. The team has emerged as top performers during 2016 by keeping their assessment average above 80% more consistently than any other team. Even when they lost some team members, they still managed to keep their morale and assessment scores up. They are very professional and take pride in the service they provide to the community of Cape Town and the internal and external departments they serve.</p>
Fire and Rescue Service	Divisional Commanders: Fire and Life Safety and Education	<p>Divisional Commanders Arlene Wehr, Denzel Ramedies, Wayne Visser, Gerard Langenhoven, Ludwig Nisbet, Edward Labuschagne, George Hendricks</p> <p>In spite of challenges that include an ever growing city, staff shortages and increased workload, the Fire and Life Safety Section and fire safety educators are doing their utmost to improve the lives of residents. Apart from fire prevention, inspections and educating the communities, they also deal with operational responses and respond when and where required at any time of the day. They continue monitoring, controlling and enforcement of compliance regulations to reduce the fire risks by communities and businesses. There are some occasions where they have to face verbal abuse from communities, but nonetheless show true commitment to their cause.</p>
Fire and Rescue Service	Vehicle Extrication Team	<p>Nominated by Divisional Commander Arlene Wehr:</p> <p>I would hereby like to nominate the Vehicle Extrication team namely Station Commander Warren Sam, Station Commander Virgel Cloete, Platoon Commander Morne Haskell, Senior Firefighter Micheal Gardiner, Firefighter Gershwin Cloete, Firefighter Kirk Wernars, Firefighter Keenan Walters for the Team of the Year Award.</p> <p>The team has done extremely well at the South African Emergency Services Institute Challenges in 2013 and 2015 and received the Best Technical Team in the Country Award.</p>

		This team also represented the City of Cape Town in Curitiba, Brazil in October 2016. In preparation for that event, the team trained on their off days and have shared knowledge and skills with all the other firefighters in the Fire and Rescue Service by doing training with the crews at Fire Stations. I commend the team for their hard work and dedication to the Fire and Rescue Service and their initiatives to help develop staff at station level.
--	--	---

### CATEGORY: DEPARTMENT OF THE YEAR

DEPARTMENT	MOTIVATION
Cape Town Traffic Services	<ul style="list-style-type: none"> <li>• Traffic fine income of R242 million in 2015/16</li> <li>• Traffic fines issued during this time: 2 286 497</li> <li>• Total arrests: 84 447 including 80 354 for outstanding warrants, 2 485 for drunk driving and 617 for reckless and negligent driving</li> <li>• Most performance indicators exceeded including the number of Operation Reclaim roadblocks</li> <li>• Capital expenditure of 99,5%</li> <li>• The first batch of 46 vehicles were crushed at the pound another achievement which has not been done previously</li> <li>• Improved on the target for reducing crashes at five problematic intersections</li> <li>• Completed the first ever learnership programme which resulted in the appointment of 20 new traffic officers</li> <li>• 863 staff members received capacity building training, accounting for 88% of the staff complement</li> <li>• Recognised by the City for efforts around gender equality and the advancement of women</li> </ul>
Metro Police	<ul style="list-style-type: none"> <li>• Support Services achieved all goals in terms of performance indicators in 2015/16</li> <li>• Capital budget spend was 99,98%</li> <li>• Operationally, 42 hand guns were recovered, 1670 drug arrests were made, 2 294 premises were searched, 9 664 persons were searched, 1 966 joint, integrated and autonomous operations were conducted as well as 384 vehicle check points</li> <li>• 15 004 drivers were screened for drunk driving and 2 078 drivers were arrested for drunk driving</li> <li>• 884 general arrests were made including on charges of hijacking, robbery, murder and assault</li> <li>• Staff were on duty at 237 events and 411 marches and civil intolerance incidents</li> <li>• 91 402 traffic offences were recorded as well as 7 969 bylaw offences</li> <li>• The Metro Police Contribution to the N2/R300 safety initiative saw the department assisting 2 876 motorists</li> <li>• Metro Police also prides itself as the only department with a Youth Cadet Programme where 53 cadets were recruited during the reporting year and 13 youth camps conducted</li> <li>• 17 Neighbourhood Safety Officers deployed to identified areas recorded 277 interventions</li> </ul>

Disaster Risk Management	<p>The Disaster Risk Management Centre has over the past year performed in an exemplary manner as a service rendering organisation of the City in its interaction with various community projects and services, as outlined below:</p> <ul style="list-style-type: none"> <li>• During this year's flooding season, following efficient incident assessment, management and coordination with the NGOs and line departments, a record of 65 000 hot meals were dispensed in one evening, exceeding the previous maximum of 22 000 meals.</li> <li>• Over the last year, DRMC has enhanced community resilience through the erection of 10 volunteer corps facilities, growing the volunteer corps to a current membership of 448 and acquiring seven firefighting trailers through a donation</li> <li>• DRMC has introduced the Women and Girls: The Invisible Force of Resilience Programme that took place during the June school holidays, where the programme focused on adolescent school-going girls from communities of Delft and Wesbank</li> <li>• Regular two-day community-based risk assessment workshops were conducted throughout the year with pre-identified communities</li> <li>• DRMC has enhanced disaster preparedness throughout the city with various internal and external parties by hosting regular emergency exercises such as the Simon's Town Rail Emergency Exercise, Epping Industria Emergency Exercise and Koeberg Nuclear Exercise</li> </ul>
107 PECC	<ul style="list-style-type: none"> <li>• Agents fielded approximately 500 000 calls, of which 85% were answered within 10 seconds</li> <li>• We have maintained acceptable staffing levels throughout the year to attend to all emergency calls</li> <li>• As always, we achieved a 99% capital spend and enhanced our infrastructure to stay current with developing technology</li> <li>• Being at the forefront of the rollout of EPIC, we have dedicated our most knowledgeable staff to ensure that EPIC is a satisfactory experience once implemented</li> </ul>
Fire and Rescue Service	<ul style="list-style-type: none"> <li>• The Fire and Rescue Service has once again ensured a maximum capital spend in terms of the annual budget allocation, thereby assisting the Directorate to achieve its overall goal of a maximum spend of its available capital budget allocation</li> <li>• The service responded to and dealt with over 27 000 fire and emergency-related incidents</li> <li>• The number of fire related incidents were reduced from 15 848 to 14 517, which indicates that some impact was made through our Fire and Life Safety campaigns and interventions</li> <li>• The Service has continued to uphold the status of our Training Academy as an accredited institution, and our training instructors are in demand to assist outside of our city with training interventions on a regular basis</li> <li>• We have successfully introduced our Incident Control Systems into the service, which is being implemented at incidents on a regular basis</li> <li>• We strive to continue to be one of the best services in the country, and so far, seem to be achieving our goal to a large extent, given the desire from other services to send their staff to our service for training interventions, even from overseas Fire and Rescue Services</li> </ul>

- We also have a number of our staff members sitting on National, Provincial and other committees, providing valuable input into improving fire services around the country

### CATEGORY: SUPERVISOR OF THE YEAR

NAME	DEPARTMENT	MOTIVATION
Ragenald Moos	Cape Town Traffic Services	<p>Inspector Moos is a positive person who is always looking out for ways to contribute to the careers of his peers and the department as a whole. His latest contribution included the recently completed Induction Training Programme that he designed and developed for the recruits that graduated in July 2016.</p> <p>The course consisted of a five-day theoretical component, supplemented with practical training interventions across different spheres of the vast job description of a traffic officer. Inspector Moos was responsible for all administrative processes pertaining to the recruits.</p> <p>He put in long hours and went to great lengths to design and develop an initiation training manual from scratch and developed his own training material to make a success of this initiative. This material is preserved and will serve as a training manual for future intakes, should it be deemed necessary.</p> <p>Subsequently, Inspector Moos was seconded to Hillstar by the Chief of Traffic Services to continue to assist other Inspectors to develop the new recruits into well rounded future leaders.</p>
Pieter Groenewald	Cape Town Traffic Services	<p>Inspector Groenewald leads his team from the front and has shown that he's prepared to go the extra mile. He has boosted morale and performance in the team and has managed to create a competitive spirit which has seen their enforcement statistics improve.</p> <p>Inspector Groenewald also takes pride in his active duties. During normal patrols he stopped a vehicle, confirmed it hijacked and arrested the driver. The suspect's accomplice was also collared and it was determined that he was on bail for a similar crime.</p>
Mogamat van de Schyff	Cape Town Traffic Services	<p>Mr van de Schyff is assigned to the Legacy Section. He always goes the extra mile and has used his initiative to increase the number of warrants served in his section. This includes sending civilian staff members for training as peace officers so that they can execute warrants. He is also an excellent team player.</p>

Allan Davids	Metro Police	Leading by example, Sergeant Davids has showed that he is able to motivate his team by making excellent arrests as a supervisor and is always willing to go the extra mile for his department.
Shahidi Benjamin	Metro Police	Sergeant Benjamin leads by example to his colleagues and his team. He leads, supervises and motivates his team consistently without fail. He is a good example of the team leader and good supervisor to the teams in the whole area. His motivation and good attitude rubs off on his team members and makes them to gel and come to work with one positive mind and purpose.
Wayde Cleophas	Disaster Risk Management	Wayde has the ability to think on his feet and uses his own initiative in solving problems. He is a team player and works well with his peers. He conducts himself in a professional manner and always follows up on enquiries and provides feedback. He has a pleasant demeanour and also interacts well with the public.
Genevive Rowan Tanya Sadie	107 PECC	In the last two years we had one team that consistently underperformed. At the end of 2015, Genevieve and Tanya were taken from two different teams and placed on D Shift. Shortly after they took over, they had the team achieve top team status. They have both put in a lot of effort and it has paid off. Their dedication to their team and the centre is clearly visible in their efforts and commitment.
David Hill	Fire and Rescue Service	Outstanding mentorship, motivation and development of subordinates throughout the Division in respect of training and completion of incident reports. He built cabinets in the Milnerton Station watch room, offices and reception along with his staff members – saving the employer a tidy sum of money in the process. David has an extremely high work ethic and his conduct is impeccable.